

AUGUSTA - RICHMOND COUNTY EMERGENCY MANAGEMENT AGENCY

LOCAL EMERGENCY OPERATIONS PLAN

Updated on 07/28/2004

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PREFACE

This comprehensive local emergency operations plan is developed to ensure prior mitigation and preparedness, appropriate response, and timely recovery from natural or man-made hazards affecting this jurisdiction. The plan is organized based on the jurisdictional authority of the local government for emergency management and contains specific emergency support functions that must be provided during emergencies. Standard Operating Procedures (SOPs) are the responsibility of the lead community agency or organization for each emergency support function in coordination with other assisting agencies and organizations.

The plan consists of three sections:

1. *Basic Plan* - outlines the legal basis, situations and assumptions, responsibilities, concepts of operations, direction and coordination of local emergency operations;
2. *Emergency Support Functions* - states specific services and assistance to be provided, describes the lead agency's responsibility and/or authority, includes assisting agencies and organizations responsibilities, and indicates the direction and coordination of each function;

3. *Appendices*

Hazard Profile - describes natural or man-made situations most likely to affect this emergency management jurisdiction; and

Other Appendices - identify components that are specific to this emergency management jurisdiction (e.g., contacts and resource capabilities).

4. *Annexes*

RICHMOND COUNTY RESOLUTION FOR EMERGENCY MANAGEMENT

(Revised July 2000)

SECTION I - DEFINITION

"Emergency Management means the preparation for the carrying out of all emergency functions other than functions for which military forces are primarily responsible to prevent, minimize, and repair injury and damage resulting from emergencies, energy emergencies, disasters, or the imminent threat thereof, of manmade or natural origin These functions include, without limitation, fire-fighting services; police services [public safety]; medical and health services; rescue; engineering; warning services; communications; defense from radiological, chemical, and other special weapons; evacuation of persons from stricken areas; emergency welfare services; emergency transportation; [nuclear power] plant protection; temporary restoration of public service utility services; and other functions related to civilian protection, together with all other activities necessary or incidental to the preparation for and carrying out of the foregoing functions." (*Georgia Emergency Management Act of 1981, As Amended December 1992, Chapter 3, Article 1, 38-3-3.*)

SECTION II - LOCAL ORGANIZATION FOR EMERGENCY MANAGEMENT

"In cases where a county has an organization for emergency management, such organization shall include participation by each city within the county unless the governing authority of any particular city elects to implement its own organization for emergency management. Any two or more of the above-mentioned political subdivisions may, with the approval of the director, contract with each other so as to form one emergency management organization for the entire area included in the bounds of the contracting political subdivisions. The executive officer or governing body of the political subdivision is authorized to nominate a local director to the director of emergency management who shall have the authority to make the appointment." Upon appointment, the local emergency management agency director shall have direct responsibility for the organization, administration, and operations of the local organization for emergency management, subject to the direction and control of the executive officer or governing body and shall serve at the pleasure of such executive officer or governing body. The local director shall:

- * maintain an emergency management office in a building owned or leased by the political subdivision and the director or designee shall be available or on call at all times beyond working hours
- * develop, in conjunction with public and private agencies/organizations that have responsibility for designated emergency support functions, plans for responding to and recovering from disasters [and/or emergencies]
- * respond to emergency scenes, command posts, and operation centers
- * coordinate emergency response of public and private agencies and organizations

- * attend training and meetings convened by the appointing authority or the (state emergency management) director
- * develop or cause to be developed, in collaboration with other public and private agencies within the state, mutual aid arrangements, consistent with state plans and programs, for reciprocal emergency management aid and assistance in case of emergency or disaster too great to be dealt with unassisted
- * enter into mutual aid agreements, subject to approval of the Governor, with emergency management agencies or organizations in other states for reciprocal emergency management aid and assistance in case of emergency or disaster too great to be dealt with unassisted (Chapter 3, Article 3, 38-3-27 and 38-3-29.)

SECTION III - LOCAL EMERGENCY MANAGEMENT POWERS

Each political subdivision shall have the emergency management power and authority to: *appropriate and expend funds; execute contracts; obtain and distribute equipment, materials, and supplies; provide for the health and safety of persons and property, including emergency assistance to victims; direct and coordinate development of local emergency management plans and programs in accordance with federal and state policies and plans; appoint, employ, remove or provide, with or without compensation, chiefs of services, warning personnel, rescue teams, auxiliary fire and police personnel, and other emergency management workers; establish a primary and one or more secondary control centers to serve as command posts; and acquire, temporarily or permanently, by purchase, lease or otherwise [identify] sites required for installation of temporary housing units and prepare or equip such sites.* (Chapter 3, Article 2, 38-3-27.)

SECTION IV - LOCAL EMERGENCY MANAGEMENT FINANCIAL ASSISTANCE

A county or municipality shall be entitled to receive [federal disaster] funds if the local emergency management organization has met all state and federal requirements to receive such funds. Qualifications include: *legal establishment of an emergency management organization by local ordinance or resolution; a legally appointed local director who has been endorsed and appointed by the Georgia Emergency Management Director; an approved emergency and disaster plan with all applicable annexes [Emergency Support Functions]; and an approved fiscal year program and other necessary compliance documents.* (Chapter 3, Article 2, 38-3-27.)

SECTION V - IMMUNITY OF STATE AND POLITICAL SUBDIVISIONS

"Neither the state nor any political subdivision of the state, nor the agents or representatives of the state or any political subdivision thereof, shall be liable for personal injury or property damage sustained by any person appointed or acting as a volunteer emergency management worker or member of any agency engaged in emergency management activity." *Immunity does not apply in cases of willful misconduct, gross negligence or bad faith.* (Chapter 3, Article 2, 38-3-35.)

SECTION VI - LOCAL EMERGENCY MANAGEMENT AGENCY PLAN

The County Emergency Management Agency has developed, in partnership with local government and community agencies/organizations which have primary responsibility for emergency support functions, an approved emergency management plan. A copy of this plan and/or major revisions are being submitted to the Georgia Emergency Management Agency by the local Emergency Management Agency Director, in coordination with the undersigned local government officials or legally appointed successors. It is understood that the Georgia Emergency Management Agency will review this plan for compliance with all federal and state requirements.

As authorized local government officials, we understand and agree to the requirements of the Georgia Emergency Management Act of 1981, as amended, as stated in this resolution.

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All applicable elected local government officials to include the Chairperson of the County Commission, Mayor(s) of Municipalities, and/or Chief Executive Officer for the jurisdiction(s) should sign this resolution

DISTRIBUTION LIST

Agency	Number of Copies
Aiken Medical Regional Center	1
Amateur Radio Services	1
American Red Cross	2
Animal Services	1
Augusta - Richmond County Board of Education	1
Augusta - Richmond County E911	2
Augusta - Richmond County EMA	10
Augusta - Richmond County Public Works	1
Augusta / Richmond County Risk Management	1
Augusta /Richmond License / Inspections	1
Augusta Canal Authority	1
Augusta Finance Department	1
Augusta Fire Department	5
Augusta Human Resources Department	1
Augusta Information Technology	1
Augusta Public Works	1
Augusta Regional Airport	2
Augusta Regional Airport Fire Department	1
Augusta State University	1
Augusta Technical College	2
Augusta Transportation	1

Augusta Utilities	2
Augusta/Richmond County Planning and Zoning	2
Augusta/Richmond Recreation Department	2
Bell South	1
Blythe Police Department	1
Chamber of Commerce	1
City of Augusta	3
Comcast	1
Conventions And Visitors	1
County Extension Services	1
DEFACS	1
Doctor's Hospital	1
Eisenhower Army Medical Center	1
Fleet Management	1
Fort Gordon Fire Department	1
GEMA	2
Georgia Baptist Clean-up and Recovery Team	0
Georgia EPD (Augusta)	1
Georgia Forestry	1
Georgia Power	1
Georgia Regional Medical Center	1
Georgia State Patrol	1
Golden Harvest Food Bank	1
Gracewood State Hospital	1

Hephzibah Fire Department	2
Hephzibah Police Department	1
Jefferson Electric	1
K-9 South	1
MCG	2
National Weather	1
Pain College	1
Purchasing Department of Augusta	1
Radiological Assit Program DOE	1
RCCI	1
Richmond Coroner	1
Richmond County Board of Commissioners	10
Richmond County BOE Security	1
Richmond County Health Department	3
Richmond County Marshalls Office	1
Richmond County Sheriff's Department	3
Rural Metro	1
Salvation Army	1
St. Joseph Hospital	1
United Way of the CSRA	1
University Hospital	2
VA Medical Center	2
Water Utilities	2

BASIC PLAN

I. INTRODUCTION

This plan establishes a framework for emergency management planning and response to: prevent emergency situations; reduce vulnerability during disasters; establish capabilities to protect residents from effects of crisis; respond effectively and efficiently to actual emergencies; and provide for rapid recovery from any emergency or disaster affecting the local jurisdiction.

II. PURPOSE

To prevent or minimize injury to people and damage to property resulting from emergencies or disasters of natural or man-made origin.

III. SITUATIONS AND ASSUMPTIONS

- A. *Situations* - this jurisdiction has identified hazards having the potential to disrupt day-to-day activities and/or cause extensive property damage, personal injury, and/or casualties. (Priority for emergency management planning is based on the Hazard Profile contained in Appendix A.)
- B. *Assumptions* - local government assumes responsibility for emergency management operations and commits all available resources to save lives, minimize personal injury and property damage. Assistance from other jurisdictions, the state and/or federal government may be available, under certain circumstances, when emergency or disaster response and recovery operations exceed local government capabilities and a local state of emergency has been declared.

IV. CONCEPT OF OPERATIONS

A. Phases of Emergency Management

- 1. **Mitigation** - Mitigation activities may prevent the occurrence of an emergency, reduce the community's vulnerability, and/or minimize the adverse impact of disasters or emergencies. A preventable measure, for instance, is to enforce the local building codes to minimize such situations.
- 2. **Preparedness** - Preparedness activities exist prior to an emergency to support and enhance disaster response. Planning, training, exercises, community awareness, and education are among such activities.

3. Response - Response activities address the immediate and short-term effects of an emergency or disaster. This helps to reduce casualties and damages and speed recovery. Response activities include direction and coordination, warning, evacuation, and other similar operations.
4. Recovery - Recovery activities involve restoring the community to a normal state. Short-term recovery includes damage assessment and the return of vital functions to minimize operating standards, such as utilities and emergency services. Long-term recovery activities may continue for years, when rebuilding and relocating due to damaged property.

B. Local Government Responsibilities

1. Local government is responsible for all emergency management activities in order to protect life and property from the effects of emergency situations. When operating under such conditions, the Emergency Management Agency (EMA) will utilize all available resources within the jurisdiction, including voluntary and private assets, before requesting other assistance. After the emergency exceeds the local government's capacity to respond, assistance will be requested from other jurisdictions and the Georgia Emergency Agency (GEMA). Upon a presidential declaration, assistance as requested by the state, will be provided through federal Emergency Support Functions (ESFs) and/or other resources.
2. Consistent with the state's commitment to comprehensive emergency management, this plan addresses major emergency situations which may develop in the jurisdiction other than those for which the military is primarily responsible. It outlines activities that may address mitigation, preparedness, response, and recovery. The plan emphasizes the capacity of the EMA to respond and accomplish short-term recovery.
3. The EMA director, in coordination with local government, will implement interagency coordination for emergency operations.
4. The public information designee, in coordination with local government, the EMA director, and other primary/support agencies will release all emergency information.

5. If an agency requests functional support from another agency or organization, assigned personnel and resources will be coordinated by the agency with responsibility for the ESF.
6. Local government officials and the EMA director, in conjunction with the agency that has functional support responsibilities, will develop Memorandums of Understanding (MOUs) for effective emergency response.
7. All agencies will inform the EMA director of assigned personnel to work in the Emergency Operations Center (EOC).

C. Continuity of Government

1. Succession of Authority is the line of succession for the local government.
2. Preservation of Records addresses the protection of essential records (e.g., vital statistics, deeds, corporation papers, operational plans, resource data, personnel and payroll records, inventory lists, laws, charters, and financial documents) by the appropriate agency following an emergency or disaster.

D. Direction and Coordination

1. The person responsible for emergency management within a county will be the Chairperson of the County Commission. For a municipality, the Mayor will have this responsibility. Within a consolidated government, the Chief Executive Officer will be the responsible party. The designated official provides direction and coordination to the EMA director. During the activation of this Local Emergency Operations Plan each municipality will retain its autonomy.
2. The Emergency Operations Center (EOC) may be staffed by representatives from agencies and organizations with emergency support functions. The EMA director provides direction and coordination for the EOC. Either full or partial activation may be required based on the severity of the emergency situation. However, if the situation warrants, the EMA director may request that the agency or organization with ESF responsibility report to the site of the emergency. If emergency operations are required within the primary

EOC, or alternate EOC, or forward command post the EOC/Incident Command System will be utilized.

3. The combined communications system of the EMA, 911 Centers, Sheriff's Office, police or fire department(s) and/or emergency communications center will be utilized to ensure contact with appropriate agencies and organizations.
4. Upon Declaration of a State of Emergency by the Governor, state resources may be obtained through GEMA.
5. Federal assistance may be requested by the Governor if a disaster occurs and the situation exceeds the capability of the state to respond. Upon a Presidential Declaration, federal disaster assistance is available.

V. ORGANIZATION AND ASSIGNMENT OF RESPONSIBILITIES

A. Support Functions

Most agencies and organizations within local government and the community have emergency functions to perform, in addition to their other duties. Each agency and/or organization with ESF responsibilities, in conjunction with support agencies and organizations, will develop and maintain Standard Operating Procedures (SOPs). These procedures provide for direction and coordination of ESF responsibilities.

B. Emergency Operations

Organizational responsibilities are included in each ESF. In the event that a MOU becomes necessary, coordination will be handled through the Chairperson of the county commission, Mayor of the municipality, Chief Executive Officer of the consolidated government, EMA director, and/or the agency or organization's designee with ESF responsibilities.

C. Responsibilities

1. The EMA director, under the direction of the local government, is responsible for the following:
 - * Assist and advise all agencies and/or organizations in development and coordination of ESFs to ensure necessary planning;

- * Brief and train EOC personnel and volunteers as well as conduct periodic exercises to evaluate support function responsibilities;
- * Manage the EOC and/or alternate facilities for operational readiness;
- * Coordinate with other emergency management agencies, GEMA, and other emergency response organizations;
- * Maintain a list of all agency contacts including telephone, fax, and pager numbers;
- * Obtain copies of SOPs for all ESFs;
- * Update, maintain, and distribute the plan and all major revisions to agencies and organizations contained on the distribution list;
- * Advise local government officials and agencies with ESF responsibilities on the nature, magnitude, and effects of an emergency; and
- * Coordinate with public information officials to provide emergency information to the public.

2. Agencies and organizations with primary ESF responsibilities will (there may be only one primary named for each ESF):

- * Develop and maintain the ESF and SOP, in conjunction with the EMA director and other supporting agencies;
- * Designate agency and organization personnel with emergency authority to work on planning, mitigation, preparedness, and response issues to commit resources (Staff assignments should include personnel who are trained to work in the EOC);
- * Maintain an internal emergency management personnel list with telephone, fax, and pager numbers;
- * Provide for procurement and management of resources for emergency operations and maintain a list of such resources;

- * Participate in training and exercises to evaluate and enhance ESF capabilities;
- * Negotiate and prepare MOUs that impact the specific ESF, in conjunction with the EMA director; and
- * Establish procedures for keeping records, including personnel, travel, operations, and maintenance expenditures and receipts.

VI. ADMINISTRATION AND LOGISTICS

A. Services and Resources

An emergency or disaster may place great demands on services and resources. Priority will be based on essential needs, such as food, water, and medical assistance. Other services and resources will be acquired after establishing the need.

B. Commitment of Services and Resources

1. Local government will commit services and resources in order to save lives and protect property. Response agencies will first utilize services and resources available through their agency or organization. Additional needs may be met from other local governments, agencies and/or organizations through mutual-aid or MOUs. After these sources have been exhausted, additional resources will be requested from GEMA. (A service and resource directory will be developed, maintained, and updated by the EMA director. This list will be available in the EOC.)
2. Detailed records of expenditures are required by all agencies and organizations responding to a disaster for possible reimbursement, such as through an authorized federal declaration.

VII. PLANNING AND OPERATIONS

A. Local Involvement

The EMA director will coordinate the efforts of agencies and organizations responsible for plan development of ESFs and major revisions. The plan will be reviewed annually and major revisions completed, as necessary. An updated plan shall be submitted to GEMA every four years.

B. State and Local Involvement

It is necessary for emergency management planning and operations to be coordinated as well as services and resource being shared across jurisdictional boundaries. Consequently, the state may be able to assist in the local planning process (e.g., radiological, hurricane planning). The type and level of assistance will be coordinated by the EMA director. Agencies and organizations with ESF responsibilities will be involved in such planning. This assistance should be interpreted as supporting agencies with ESF responsibilities and enhancing emergency capabilities.

EMERGENCY SUPPORT FUNCTION 1 TRANSPORTATION SERVICES

Primary Agencies

Augusta Transportation

Support Agencies

Augusta - Richmond County Board of Education

Augusta - Richmond County Public Works

Augusta Utilities

Augusta/Richmond Recreation Department

Fleet Management

I. INTRODUCTION

The emergency support function of transportation services involves direction and coordination, operations, and follow-through during an emergency or disaster.

A. Purpose

The purpose of the emergency support function is to provide guidance and direction for the coordination of transportation services and operations, before, during, and after an emergency or disaster.

B. Scope

The scope of transportation services includes the mass transportation of citizens during an emergency/evacuation and the transportation of emergency personnel, equipment and supplies as dictated by emergency operations.

II. CONCEPT OF OPERATIONS

A. Purpose

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The emergency transportation function is the primary responsibility of Augusta Transportation and support for this function is the responsibility of Augusta - Richmond County Board of

Education, Augusta - Richmond County Public Works, Augusta Utilities, Augusta/Richmond Recreation Department, and Fleet Management.

B. Response Actions

1. Mitigation/Preparedness

- a. Plan and coordinate with support agencies and organizations;
- b. Maintain a current inventory of transportation resources;
- c. Establish policies, procedures, plans, and programs to effectively address transportation needs;
- d. Recruit, designate, and maintain a list of emergency personnel; and
- e. Participate in drills and exercises to evaluate transportation capabilities

2. Response/Recovery

- a. Staff the EOC when notified by the EMA director;
- b. Establish and maintain a working relationship with support agencies, transportation industries, and private transportation providers;
- c. Provide transportation resources, equipment, and vehicles, upon request;
- d. Channel transportation information for public release, through the EOC and continue providing information and support upon re-entry; and
- e. Maintain records of expenditures and document resources utilized during recovery.

III. REFERENCES

Georgia Emergency Management Act of 1981, as amended.

Georgia Emergency Operations Plan, revised June 2003.

Local Resolution for Emergency Management

The Robert T. Stafford Disaster Relief and Emergency Assistance Act,
Public Law 93-288, as amended.
(<http://www.fema.gov/library/stafact.shtm>)

IV. TERMS AND DEFINITIONS

None.

V. ACRONYMS

ACRONYM	DESCRIPTION
EMA	Emergency Management Agency
EOC	Emergency Operations Center
ESF	Emergency Support Function
GEMA	Georgia Emergency Management Agency
SOP	Standard Operating Procedure

VI. AGENCY INFORMATION

Augusta - Richmond County Board of Education	
Address	1781 15th Street
City	Augusta
Zip	30901
Phone	706 - 737 - 7188
Fax	706 - 481 - 1591
Website	

Augusta Transportation	
Address	15th Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1719
Fax	706 - 821 - 1752
Website	

Augusta Utilities	
Address	360 Bay Street
City	Augusta
Zip	30901
Phone	706 - 796 - 5010
Fax	706 - 312 - 4129
Website	

Augusta/Richmond Recreation Department	
Address	2027 Lumpkin Road
City	Augusta
Zip	30906
Phone	706 - 796 - 5025
Fax	706 - 796 - 4099
Website	

Fleet Management	
Address	Broad St.
City	Augusta
Zip	30901
Phone	706 - 821 - 2892
Fax	706 - 821 - 2893
Website	

EMERGENCY SUPPORT FUNCTION 2 COMMUNICATIONS AND WARNING

Primary Agencies

Augusta - Richmond County EMA

Support Agencies

Amateur Radio Services
Augusta - Richmond County E911
Augusta Fire Department
Augusta Information Technology
Comcast
National Weather
Richmond County Marshalls Office
Richmond County Sheriff's Department

I. INTRODUCTION

The emergency support function of communications and warning involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose

The purpose of the emergency support function is to provide guidance and direction for the coordination of communications and warning services and operations, before, during, and after an emergency or disaster.

B. Scope

The scope of communications and warning is to provide a reliable communications network to the affected community during an emergency or disaster. By coordinating with other support agencies and organizations, this ESF will coordinate emergency warnings and communications equipment and services using municipal, county, state, and commercial resources.

II. CONCEPT OF OPERATIONS

A. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies

and organizations.

The emergency communications and warning function is the primary responsibility of Augusta - Richmond County EMA and support for this function is the responsibility of Amateur Radio Services, Augusta - Richmond County E911, Augusta Fire Department, Augusta Information Technology, Comcast, National Weather, Richmond County Marshalls Office, and Richmond County Sheriff's Department.

B. Response Actions

1. Mitigation/Preparedness

- a. Establish methods of communications and warning for probable situations including type of emergency, projected time, area to be affected, anticipate severity, forthcoming warnings, and actions necessary.
- b. Ensure that primary and alternate communications systems are operational;
- c. Recruit, train, and designate communications and warning operators for the EOC;
- d. Establish warning systems for critical facilities;
- e. Provide communications systems for the affected emergency or disaster area;
- f. Develop maintenance and protection arrangements for disabled communications equipment; and
- g. Participate in drills and exercises to evaluate local communications and warning response capabilities.

2. Response/Recovery

- a. Verify information with proper officials;
- b. Establish communication capability, between and among EOC, agencies and organizations with ESF responsibilities, other jurisdictions, and SOC;

- c. Coordinate communications with response operations, shelters, lodging, and food facilities;
- d. Provide a system for designated officials to communicate with the public including people with special needs, such as hearing impairments and non-English speaking;
- e. Warn critical facilities;
- f. Continue coordinated communications to achieve rapid recovery and contact with the SOC; and
- g. Maintain records of expenditures and document resources utilized during recovery.

III. REFERENCES

Georgia Emergency Management Act of 1981, as amended.

Georgia Emergency Operations Plan, revised June 2003.

Local Resolution for Emergency Management

The Robert T. Stafford Disaster Relief and Emergency Assistance Act,
Public Law 93-288, as amended.
(<http://www.fema.gov/library/stafact.shtm>)

IV. TERMS AND DEFINITIONS

None.

V. ACRONYMS

ACRONYM	DESCRIPTION
EMA	Emergency Management Agency
EOC	Emergency Operations Center
ESF	Emergency Support Function
GEMA	Georgia Emergency Management Agency
SOC	State Operations Center
SOP	Standard Operating Procedure

VI. AGENCY INFORMATION

Amateur Radio Services	
Address	911 Fouth St.
City	Augusta
Zip	30901
Phone	706 - 821 - 1155
Fax	706 - 821 - 1246
Website	

Augusta - Richmond County E911	
Address	911 Fourth Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1209
Fax	706 - 821 - 1213
Website	

Augusta - Richmond County EMA	
Address	911 Fourth Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1155
Fax	706 - 821 - 1246
Website	

Augusta Fire Department	
Address	Laney walker
City	Augusta
Zip	30901
Phone	706 - 821 - 2909
Fax	706 - 821 - 2907
Website	

Augusta Information Technology	
Address	530 Green Street
City	Augusta
Zip	30901
Phone	706 - 821 - 2529
Fax	706 - 821 - 2530
Website	

Comcast	
Address	Daniel Village
City	Augusta
Zip	30904
Phone	706 - 733 - 7712
Fax	
Website	

National Weather	
Address	2909 Aviation Way
City	Columbia, SC
Zip	29170
Phone	800 - 822 - 8133
Fax	
Website	

Richmond County Marshalls Office	
Address	530 Green St.
City	Augusta
Zip	30901
Phone	706 - 821 - 2880
Fax	706 - 821 - 2557
Website	

Richmond County Sheriff's Department	
Address	401 Walton Way
City	Augusta
Zip	30901
Phone	706 - 821 - 1020
Fax	706 - 821 - 1021
Website	

EMERGENCY SUPPORT FUNCTION 3 CRITICAL INFRASTRUCTURE

Primary Agencies

1. Public Works and Engineering Services
Augusta - Richmond County Public Works
2. Energy Services
Augusta Utilities

Support Agencies

1. Public Works and Engineering Services
Augusta /Richmond License / Inspections
Augusta Utilities
Augusta/Richmond Recreation Department
Augusta/Richmond County Planning and Zoning
Augusta - Richmond County EMA
Augusta Canal Authority
2. Energy Services
Augusta - Richmond County Public Works
Georgia Power
Jefferson Electric
Bell South

I. INTRODUCTION

The emergency support function of critical infrastructure involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose

The purpose of the emergency support function is to provide guidance and direction for the coordination of critical infrastructure services and operations, before, during, and after an emergency or disaster.

B. Scope

The scope of critical infrastructure includes public works and engineering, energy services. Public works and engineering services include technical assistance, inspection, evaluation, repair, and maintenance of utility services, debris removal, restoration and repair of roads, and bridges through coordination with appropriate agencies and/or private sector. Energy services involve the provision of emergency power supply and transportation of fuel.

II. CONCEPT OF OPERATIONS

A. Public Works and Engineering Services

1. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

Public works and engineering services is the primary responsibility of Augusta - Richmond County Public Works and support for this function is the responsibility of Augusta /Richmond License / Inspections, Augusta Utilities, Augusta/Richmond Recreation Department, Augusta/Richmond County Planning and Zoning, Augusta - Richmond County EMA, and Augusta Canal Authority.

2. Response Actions

a. Mitigation/Preparedness

- i. Recruit, train, and designate public works and engineering personnel to serve in the EOC;
- ii. Develop and maintain an inventory of equipment, supplies, and suppliers required to sustain emergency operations;
- iii. Prioritize service restoration for emergencies;
- iv. Establish liaison with support agencies, organizations, and the private sector to ensure responsiveness; and
- v. Participate in drills and exercises to evaluate public works and engineering response capability.

b. Response/Recovery

- i. Alert emergency personnel of the situation and obtain necessary resources;

- ii. Establish response operations and support personnel working in the EOC;
- iii. Maintain coordination and support among applicable agencies and organizations and the private sector;
- iv. Channel all pertinent emergency information through the EOC;
- v. Assist in evaluating losses, recommending measures for conservation of resources, and responding to needs on a priority basis;
- vi. Conduct restoration and maintenance operations until completion of repair services; and
- vii. Maintain records of expenditures and document resources utilized during recovery.

B. Energy Services

1. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

Energy services is the primary responsibility of Augusta Utilities and support for this function is the responsibility of Augusta - Richmond County Public Works, Georgia Power, Jefferson Electric, and Bell South.

2. Response Actions

a. Mitigation/Preparedness

- i. Establish liaison support to ensure responsiveness, in conjunction with EMA and the private sector;
- ii. Identify additional resources and assistance teams;

- iii. Develop emergency response support plans;
 - iv. Prepare damage assessment, repair and restoration procedures, and reporting mechanisms;
 - v. Recommend actions to conserve energy and conservation guidance; and
 - vi. Participate in drills and exercises to evaluate energy response capabilities.
- b. Response/Recovery
- i. Determine critical energy supply needs of priority populations (e.g., infants, elderly, and other people with special needs);
 - ii. Gather, assess, and share information on energy system damage, as well as estimate repair and restoration time;
 - iii. Activate assistance teams and obtain necessary resources to assist in recovery;
 - iv. Serve as the focal point for the EMA and EOC in order to protect the health and safety of affected persons;
 - v. Work with the EMA to provide public service announcements on energy conservation, mitigation impacts, and restoration forecasts;
 - vi. Coordinate with other affected areas to maximize resources and information exchange;
 - vii. Conduct repair and maintenance operations until restoration of all services; and
 - viii. Maintain records, expenditures, and document resources utilized during recovery.

III. REFERENCES

Georgia Emergency Management Act of 1981, as amended.

Georgia Emergency Operations Plan, revised June 2003.

Local Resolution for Emergency Management

The Robert T. Stafford Disaster Relief and Emergency Assistance Act,
Public Law 93-288, as amended.
(<http://www.fema.gov/library/stafact.shtm>)

IV. TERMS AND DEFINITIONS

None.

V. ACRONYMS

ACRONYM	DESCRIPTION
EMA	Emergency Management Agency
EOC	Emergency Operations Center
ESF	Emergency Support Function
GEMA	Georgia Emergency Management Agency
MOU	Memorandum of Understanding
SOP	Standard Operating Procedure

VI. AGENCY INFORMATION

Augusta - Richmond County EMA	
Address	911 Fourth Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1155
Fax	706 - 821 - 1246
Website	

Augusta /Richmond License / Inspections	
Address	Marvin Griffin Rd.
City	Augusta
Zip	30906
Phone	706 - 312 - 5050
Fax	706 - 312 - 4277
Website	

Augusta Canal Authority	
Address	1450 Green St.
City	Augusta
Zip	30901
Phone	706 - 823 - 0440
Fax	
Website	

Augusta Utilities	
Address	360 Bay Street
City	Augusta
Zip	30901
Phone	706 - 796 - 5010
Fax	706 - 312 - 4129
Website	

Augusta/Richmond County Planning and Zoning	
Address	525 Telfair St.
City	Augusta
Zip	30901
Phone	706 - 821 - 1796
Fax	706 - 821 - 1806
Website	

Augusta/Richmond Recreation Department	
Address	2027 Lumpkin Road
City	Augusta
Zip	30906
Phone	706 - 796 - 5025
Fax	706 - 796 - 4099
Website	

Bell South	
Address	Walker Street
City	Augusta
Zip	30904
Phone	706 - 780 - 2222
Fax	
Website	

Georgia Power	
Address	North Leg
City	Augusta
Zip	30904
Phone	706 - 667 - 5515
Fax	
Website	

Jefferson Electric	
Address	Hwy 88
City	Hephzibah
Zip	30815
Phone	706 - 592 - 4531
Fax	
Website	

EMERGENCY SUPPORT FUNCTION 4 FIRE SERVICES AND LIFE SAFETY

Primary Agencies

1. Fire Fighting Services
Augusta Fire Department
2. Search and Rescue Services
Augusta Fire Department
3. Hazardous Materials Services
Augusta Fire Department

Support Agencies

1. Fire Fighting Services
Augusta - Richmond County EMA
Augusta Regional Airport Fire Department
Georgia Forestry
Hephzibah Fire Department
Richmond County Sheriff's Department
Rural Metro
2. Search and Rescue Services
Augusta - Richmond County EMA
Georgia Forestry
Richmond County Sheriff's Department
Rural Metro
3. Hazardous Materials Services
Augusta - Richmond County E911
CHEMTREC
National Weather
Radiological Assit Program DOE
Richmond County Health Department
Richmond County Sheriff's Department

I. INTRODUCTION

The emergency support function of fire services involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose

The purpose of the emergency support function is to provide guidance and direction for the coordination of fire services and operations, before, during, and after an emergency or disaster.

B. Scope

The scope of fire services includes fire fighting, search and rescue, and hazardous materials. Fire fighting includes personnel, equipment, and supplies to detect and suppress rural and urban fires. Search and rescue includes location of individuals reported missing or in jeopardy, extrication of persons trapped, provision of medical assistance, and retrieval or return of persons and property. Finally, this ESF includes hazardous materials assistance at fixed facilities and during transport including assessment, protection, response, containment, warning, evacuation, and monitoring and/or supervising cleanup.

II. CONCEPT OF OPERATIONS

A. Fire Fighting Services

1. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

Fire fighting services is the primary responsibility of Augusta Fire Department and support for this function is the responsibility of Augusta - Richmond County EMA, Augusta Regional Airport Fire Department, Georgia Forestry, Hephzibah Fire Department, Richmond County Sheriff's Department, and Rural Metro.

2. Response Actions

a. Mitigation/Preparedness

- i. Keep abreast of fire and weather forecasting information and maintain a state of readiness;
- ii. Implement efficient and effective MOUs among local fire agencies;
- iii. Establish reliable communications and incident command systems between support agencies, for an emergency site and EOC;
- iv. Recruit, train, and designate fire service personnel to serve in the EOC; and

- v. Participate in drills and exercises to evaluate fire service response capability.

b. Response/Recovery

- i. Maintain a list of current fire service agencies and resource capabilities;
- ii. Coordinate fire services support among and between the EOC, functional support agencies, organizations, and SOC;
- iii. Obtain, maintain, and provide fire situation and damage assessment information;
- iv. Channel fire service information for public release through EOC;
- v. Conduct fire fighting operations;
- vi. Provide technical assistance and advice in the event of fires that involve hazardous materials;
- vii. Continue fire service operations through reentry; and
- viii. Maintain records of expenditures and document resources utilized during recovery.

B. Search and Rescue Services

1. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The search and rescue function is the primary responsibility of Augusta Fire Department and support for this function is the responsibility of Augusta - Richmond County EMA, Georgia Forestry, Richmond County Sheriff's Department, and Rural Metro.

2. Response Actions

a. Mitigation/Preparedness

- i. Establish and maintain uniform search and rescue procedures;
- ii. Recruit, train, and certify search and rescue personnel;
- iii. Develop an inventory of resources, equipment, and personnel;
- iv. Enter MOUs for additional assistance and/or logistical support;
- v. Conduct and/or support community education programs on survival;
- vi. Establish a record keeping system; and
- vii. Participate in drills and exercises to evaluate search and rescue response capability.

b. Response/Recovery

- i. Respond to requests by the EMA;
- ii. Monitor response efforts;
- iii. Channel emergency search and rescue information to the EMA-EOC;
- iv. Support request from other community agencies and/or jurisdictions; and
- v. Maintain records, expenditures, and document resources utilized during recovery.

C. Hazardous Materials Services

1. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the

EMA. This function will be coordinated with and involve other support agencies and organizations.

The hazardous materials services function is the primary responsibility of Augusta Fire Department and support for this function is the responsibility of Augusta - Richmond County E911, CHEMTREC, National Weather, Radiological Assit Program DOE, Richmond County Health Department, and Richmond County Sheriff's Department.

2. Response Actions

a. Mitigation/Preparedness

- i. Prepare a facility profile and inventory of potential hazardous materials (refer to Appendix H);
- ii. Identify potential contacts and resources in order to conduct a community vulnerability analysis to determine potential hazardous materials threats and on-site inspections;
- iii. Plan for response to hazardous materials incidents and coordinate with the EMA and other first responders;
- iv. Develop procedures for identification, communications, warning, public information, evacuation, control, and clean-up of hazardous materials;
- v. Obtain training for response personnel available through GEMA, Georgia Fire Academy, manufacturers and shippers of hazardous materials, and/or other sources; and
- vi. Participate in drills and exercises to evaluate hazardous materials response capabilities.

b. Response/Recovery

- i. Verify incident information and notify the EMA and other applicable agencies;
- ii. Establish a command post at a safe distance near the scene or staff the EOC, if the situation

becomes excessive;

- iii. Provide further information on the situation to the EMA and convey warnings for dissemination to the public;
- iv. Request assistance for emergency health and medical, as well as mass care, if the situation warrants;
- v. Ensure availability of expertise and equipment to manage the incident;
- vi. Utilize proper procedures for containment and clean-up to prevent additional dangers;
- vii. Support response teams, owner, shipper, state, and/or federal environmental personnel during cleanup;
- viii. Establish area security and prohibit all unauthorized personnel from entering the containment area;
- ix. Terminate cleanup operations after dangerous situation subsides; and
- x. Maintain records, expenditures, and document resources utilized during recovery.

III. REFERENCES

Georgia Emergency Management Act of 1981, as amended.

Georgia Emergency Operations Plan, revised June 2003.

Local Resolution for Emergency Management

The Robert T. Stafford Disaster Relief and Emergency Assistance Act,
Public Law 93-288, as amended.
(<http://www.fema.gov/library/stafact.shtm>)

IV. TERMS AND DEFINITIONS

None.

V. ACRONYMS

ACRONYM	DESCRIPTION
EMA	Emergency Management Agency
EOC	Emergency Operations Center
ESF	Emergency Support Function
GEMA	Georgia Emergency Management Agency
MOU	Memorandum of Understanding
SOP	Standard Operating Procedure

VI. AGENCY INFORMATION

Augusta - Richmond County E911	
Address	911 Fourth Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1209
Fax	706 - 821 - 1213
Website	

Augusta - Richmond County EMA	
Address	911 Fourth Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1155
Fax	706 - 821 - 1246
Website	

Augusta Fire Department	
Address	Laney walker
City	Augusta
Zip	30901
Phone	706 - 821 - 2909
Fax	706 - 821 - 2907
Website	

Augusta Regional Airport Fire Department	
Address	Mike Padgett Highway
City	Augusta
Zip	30906
Phone	706 - 798 - 3236
Fax	706 - 798 - 1551
Website	

CHEMTREC	
Address	xxxxxxxxxxxxxx
City	xxxxxxxxxxxxxx
Zip	00000
Phone	800 - 424 - 9300
Fax	
Website	

Georgia Forestry	
Address	Tobacco Rd.
City	Hephzibah
Zip	30815
Phone	706 - 771 - 4922
Fax	706 - 771 - 2970
Website	

Hephzibah Fire Department	
Address	Hwy 88
City	Hephzibah
Zip	30815
Phone	706 - 592 - 4511
Fax	
Website	

National Weather	
Address	2909 Aviation Way
City	Columbia, SC
Zip	29170
Phone	800 - 822 - 8133
Fax	
Website	

Radiological Assit Program DOE	
Address	SRS
City	Aiken
Zip	29808
Phone	803 - 952 - 7140
Fax	
Website	

Richmond County Health Department	
Address	Laney Walker Street
City	Augusta
Zip	30901
Phone	706 - 721 - 5900
Fax	706 - 721 - 5903
Website	

Richmond County Sheriff's Department	
Address	401 Walton Way
City	Augusta
Zip	30901
Phone	706 - 821 - 1020
Fax	706 - 821 - 1021
Website	

Rural Metro	
Address	Wheeler Rd.
City	Augusta
Zip	30904
Phone	706 - 724 - 0102
Fax	
Website	

EMERGENCY SUPPORT FUNCTION 5 LAW ENFORCEMENT SERVICES

Primary Agencies

1. Law Enforcement Services
Richmond County Sheriff's Department
2. Victim Recovery Services
Richmond County Sheriff's Department
3. Deceased Identification and Mortuary Services
Richmond County Sheriff's Department

Support Agencies

1. Law Enforcement Services
Augusta - Richmond County EMA
Blythe Police Department
Hephzibah Police Department
RCCI
Richmond Coroner
Richmond County Marshalls Office
2. Victim Recovery Services
Augusta - Richmond County EMA
Richmond Coroner
Rural Metro
3. Deceased Identification and Mortuary Services
Augusta - Richmond County EMA
Richmond Coroner

I. INTRODUCTION

The emergency support function of law enforcement services involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose

The purpose of the emergency support function is to provide guidance and direction for the coordination of law enforcement services and operations, before, during, and after an emergency or disaster.

B. Scope

The scope of law enforcement services includes public safety, victim recovery, and deceased identification and mortuary services. Public safety tasks include crowd and traffic control, and area security. Identification and disposition of deceased disaster victims

resides with the medical examiner or local coroner. This may include documentation and coordination responsibilities in certification, location of bodies at the scene, selection of temporary morgue facilities, authorization for removal of bodies, determination of final disposition, minimization of potential trauma to families and survivors, and provisions to safeguard community health.

II. CONCEPT OF OPERATIONS

A. Law Enforcement Services

1. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

Law Enforcement Services is the primary responsibility of Richmond County Sheriff's Department and support for this function is the responsibility of Augusta - Richmond County EMA, Blythe Police Department, Hephzibah Police Department, RCCI, Richmond Coroner, and Richmond County Marshalls Office.

2. Response Actions

a. Mitigation/Preparedness

- i. Analyze hazard needs and determine public safety requirements;
- ii. Identify agencies and organizations capable of providing resources and support;
- iii. Coordinate with the EMA on critical facilities that require special security;
- iv. Establish a chain of command and succession of authority for law enforcement and other first responders;
- v. Develop MOUs with adjacent and support law enforcement agencies; and
- vi. Participate in drills and exercises to evaluate

law enforcement response capability.

b. Response/Recovery

- i. Provide personnel for the EOC in time of emergency or disaster;
- ii. Coordinate dissemination of information through the EOC;
- iii. Assist with evacuation, traffic control, and security in restricted areas, as well as provide for communications;
- iv. Maintain adequate law enforcement communication and warning signals to support EMA-EOC;
- v. Control exit and entry into emergency or disaster area;
- vi. Report transportation blockages to the EMA-EOC;
- vii. Arrange for security at critical facilities (e.g., shelters, Disaster Application Centers, etc.)
- viii. Request additional support through MOUs and/or EOC;
- ix. Assist in the return of evacuees; and
- x. Maintain records of expenditures and document resources utilized during recovery.

B. Victim Recovery Services

1. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The victim recovery function is the primary responsibility of Richmond County Sheriff's Department and support for this function is the responsibility of Augusta - Richmond County EMA, Richmond Coroner, and Rural Metro.

2. Response Actions

a. Mitigation/Preparedness

- i. Establish and maintain uniform recovery procedures;
- ii. Recruit, train, and certify recovery personnel;
- iii. Develop an inventory of resources, equipment, and personnel;
- iv. Enter MOUs for additional assistance and/or logistical support;
- v. Conduct and/or support community education programs on survival;
- vi. Establish a record keeping system; and
- vii. Participate in drills and exercises to evaluate recovery response capability.

b. Response/Recovery

- i. Respond to requests by the EMA;
- ii. Monitor response efforts;
- iii. Channel emergency recovery information to the EMA-EOC;
- iv. Support request from other community agencies and/or jurisdictions; and
- v. Maintain records, expenditures, and document resources utilized during recovery.

C. Victim Recovery Services

1. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The deceased identification and mortuary services function is the primary responsibility of Richmond County Sheriff's Department and support for this function is the responsibility of Augusta - Richmond County EMA and Richmond Coroner

2. Response Actions

a. Mitigation/Preparedness

- i. Identify additional agencies, organizations, and/or individuals capable of providing assistance with identification and disposition of bodies; and
- ii. Identify agencies, organizations, and individuals capable of providing support services for grief assistance and support to victims? families.

b. Response/Recovery

- i. Designate a communication center for dissemination of information;
- ii. Coordinate release of information by the County Health Department representative, in coordination with the EMA director, American Red Cross designee, medical examiner, coroner, and other appropriate agency representatives; and
- iii. Arrange for final disposition of bodies.

III. REFERENCES

Georgia Emergency Management Act of 1981, as amended.

Georgia Emergency Operations Plan, revised June 2003.

Local Resolution for Emergency Management

The Robert T. Stafford Disaster Relief and Emergency Assistance Act,
Public Law 93-288, as amended.
(<http://www.fema.gov/library/stafact.shtml>)

IV. TERMS AND DEFINITIONS

None.

V. ACRONYMS

ACRONYM	DESCRIPTION
EMA	Emergency Management Agency
EOC	Emergency Operations Center
ESF	Emergency Support Function
GEMA	Georgia Emergency Management Agency
MOU	Memorandum of Understanding
SOP	Standard Operating Procedure

VI. AGENCY INFORMATION

Augusta - Richmond County EMA	
Address	911 Fourth Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1155
Fax	706 - 821 - 1246
Website	

Blythe Police Department	
Address	P.O. Box 60
City	Blythe
Zip	30805
Phone	706 - 592 - 6255
Fax	706 - 592 - 0511
Website	

Hephzibah Police Department	
Address	P. O. Box 85 Hwy 88
City	Hephzibah
Zip	30815
Phone	706 - 592 - 4423
Fax	
Website	

RCCI	
Address	Tobacco Rd.
City	Augusta
Zip	30815
Phone	706 - 771 - 5572
Fax	706 - 798 - 8110
Website	

Richmond Coroner	
Address	401 Walton Way
City	Augusta
Zip	30901
Phone	706 - 821 - 2382
Fax	706 - 821 - 2869
Website	

Richmond County Marshalls Office	
Address	530 Green St.
City	Augusta
Zip	30901
Phone	706 - 821 - 2880
Fax	706 - 821 - 2557
Website	

Richmond County Sheriff's Department	
Address	401 Walton Way
City	Augusta
Zip	30901
Phone	706 - 821 - 1020
Fax	706 - 821 - 1021
Website	

Rural Metro	
Address	Wheeler Rd.
City	Augusta
Zip	30904
Phone	706 - 724 - 0102
Fax	
Website	

EMERGENCY SUPPORT FUNCTION 6 EMERGENCY MANAGEMENT SERVICES

Primary Agencies

1. Information and Planning Services
Augusta - Richmond County EMA
2. Resource Support Services
Augusta - Richmond County EMA
3. Evacuation Services
Augusta - Richmond County EMA
4. Public Information
Augusta - Richmond County EMA
5. Damage Assessment
Augusta - Richmond County EMA
6. Mass Care Services
Richmond County Health Department
7. Food Services
American Red Cross

Support Agencies

1. Information and Planning Services
Augusta - Richmond County Public Works
Augusta /Richmond License / Inspections
2. Resource Support Services
Amateur Radio Services
American Red Cross
Augusta - Richmond County Board of Education
Augusta - Richmond County Public Works
Augusta /Richmond License / Inspections
Augusta Fire Department
Augusta Human Resources Department
Augusta/Richmond Recreation Department
DEFACS
Golden Harvest Food Bank
Pain College
Richmond County Health Department
United Way of the CSRA
3. Evacuation Services
Amateur Radio Services
American Red Cross
Augusta/Richmond Recreation Department
DEFACS
Pain College
Richmond County Health Department
Rural Metro

- United Way of the CSRA
- 4. Public Information
 - Amateur Radio Services
 - City of Augusta
 - Comcast
 - National Weather
 - Richmond County Health Department
- 5. Damage Assessment
 - Augusta - Richmond County Board of Education
 - Augusta - Richmond County Public Works
 - Augusta /Richmond License / Inspections
 - Augusta Fire Department
 - Augusta Utilities
 - Augusta/Richmond County Planning and Zoning
 - City of Augusta
 - Georgia Forestry
- 6. Mass Care Services
 - Amateur Radio Services
 - American Red Cross
 - Augusta - Richmond County EMA
 - Augusta Fire Department
 - Augusta Technical College
 - Augusta Transportation
 - Augusta/Richmond Recreation Department
 - Chamber of Commerce
 - Conventions And Visitors
 - DEFACS
 - Doctor's Hospital
 - Eisenhower Army Medical Center
 - MCG
 - St. Joseph Hospital
 - University Hospital
 - VA Medical Center
- 7. Food Services
 - United Way of the CSRA
 - Georgia Baptist Clean-up and Recovery Team
 - Golden Harvest Food Bank
 - Salvation Army
 - Purchasing Department of Augusta

I. INTRODUCTION

The emergency support function of emergency management services involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose

The purpose of the emergency support function is to provide guidance and direction for the coordination of emergency management services and operations, before, during, and after an emergency or disaster.

B. Scope

The scope of emergency management services is to provide a coordinated approach for collection, analysis, and dissemination of information in order to facilitate the overall provision of services and resources during an emergency or disaster. This includes an expedient approval and purchase of supplies and equipment essential to emergency or disaster operations, assistance to local governments for evacuation procedures, inform news media of emergency preparedness and response for conveyance to the public, and facilitate the assessment of total damages including a formulated estimate of initial government expenditures resulting from an emergency or disaster.

II. **CONCEPT OF OPERATIONS**

A. Information and Planning Services

1. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

Information and Planning Services is the primary responsibility of Augusta - Richmond County EMA and secondary support for this function is the responsibility of Augusta - Richmond County Public Works and Augusta /Richmond License / Inspections

2. Response Actions

a. Mitigation/Preparedness

- i. Identify hazards and capacities for response in the jurisdiction;
- ii. Develop and maintain the Emergency

Operations Plan (EOP), in conjunction with agencies and organizations with primary ESF responsibilities;

- iii. Distribute the EOP and accompanying major revisions;
- iv. Coordinate and secure SOPs from agencies and organizations with primary responsibilities for ESFs;
- v. Review the Georgia Emergency Operations Plan (GEOP);
- vi. Maintain the EOC, if applicable, and secure an alternate location for emergencies (refer to Direction and Coordination, Appendix B);
- vii. Coordinate communication resources with other agencies and organizations (e.g., Sheriff's Office, communications center) to establish a hazard warning system;
- viii. Identify resources and equipment to support agencies and organizations with ESF responsibilities (e.g., mobile command posts, critical facilities); and
- ix. Conduct drills and exercises to evaluate information and planning capability.

b. Response/Recovery

- i. Activate and obtain resources for the EOC;
- ii. Notify appropriate agencies and organizations with ESF responsibilities, regarding EOC activation and necessary response;
- iii. Coordinate hazard warning and communication with appropriate local, state, and volunteer agencies and organizations;
- iv. Provide information on plans for evacuation during potential threats or imminent situations, under the direction of the local government and

in coordination with other agencies and organizations;

- v. Coordinate needs and damage assessment of affected areas for dissemination to appropriate agencies and organizations;
- vi. Prepare timely situation reports for local authorities, EOC, SOC, and other appropriate personnel;
- vii. Secure and disseminate necessary information in support of other ESFs;
- viii. Establish closing date for EOC; and
- ix. Maintain records of expenditures and document resources utilized during recovery.

B. Resource Support Services

1. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The resource support function is the primary responsibility of Augusta - Richmond County EMA and secondary support for this function is the responsibility of Amateur Radio Services, American Red Cross, Augusta - Richmond County Board of Education, Augusta - Richmond County Public Works, Augusta /Richmond License / Inspections, Augusta Fire Department, Augusta Human Resources Department, Augusta/Richmond Recreation Department, DEFACS, Golden Harvest Food Bank, Pain College, Richmond County Health Department, and United Way of the CSRA.

2. Response Actions

a. Mitigation/Preparedness

- i. Coordinate with all applicable agencies and organizations to prepare for an emergency or disaster;
- ii. Identify available and needed resources and/or personnel that may be necessary;
- iii. Develop and maintain a Resource Directory (e.g., sheriff's office, police department, emergency medical services, utility companies, motels/hotels, and hospitals) for use in the EOC by agencies with ESF responsibilities. (Resource information could be included on the EMA database rather than being maintained and updated manually.);
- iv. Establish uniform procedures and train personnel on procurement and documenting expenditures, such as supplies and equipment;
- v. Develop MOUs with other jurisdictions and agencies for provision of necessary goods and/or services, personnel, and staging area(s) required during a disaster; and
- vi. Participate in drills and exercises to evaluate resource support response capability.

b. Response/Recovery

- i. Alert resource support agencies regarding a potential emergency or disaster;
- ii. Coordinate with law enforcement for the protection of resources and personnel;
- iii. Implement resource inventory, record keeping and control system to include storage, donated goods, maintenance, and replacement of resources;
- iv. Request logistical assistance from supporting agencies and mutual-aid partners;
- v. Assess damages and determine community needs;

- vi. Support state and/or federal Disaster Application Centers (DACs);
- vii. Document and request additional needed resources, personnel and staging area support necessary to accomplish re-entry; and
- viii. Maintain records of expenditures and document resources utilized during recovery.

C. Evacuation Services

1. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The evacuation services function is the primary responsibility of Augusta - Richmond County EMA and secondary support for this function is the responsibility of Amateur Radio Services, American Red Cross, Augusta/Richmond Recreation Department, DEFACS, Pain College, Richmond County Health Department, Rural Metro, and United Way of the CSRA.

2. Response Actions

a. Mitigation/Preparedness

- i. Coordinate with applicable agencies to establish evacuation procedures;
- ii. Develop a system to move people in an orderly manner (e.g., preplanned routes and flood plain considerations);
- iii. Identify available and necessary resources and personnel needed for evacuation;
- iv. Coordinate dissemination of route and evacuation information with appropriate agencies and organizations;

- v. Identify a staging area for personnel and equipment; and
- vi. Participate in drills and exercise to evaluate local evacuation response capability.

b. Response/Recovery

- i. Recommend to local government officials evacuation options for the public;
- ii. Alert support agencies and other jurisdictions regarding potential emergency or disaster;
- iii. Coordinate with law enforcement for security of the evacuated area, limiting egress and ingress of the area;
- iv. Implement the traffic plan prepared by designated agency;
- v. Request logistical assistance from supporting agencies and MOUs partners, as necessary;
- vi. Coordinate with other jurisdictions to ensure opening of shelters to house evacuees;
- vii. Request additional personnel, resources, and support necessary to accomplish reentry; and
- viii. Maintain records of expenditures and document resources utilized during recovery.

D. Public Information Services

1. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The public information services function is the primary responsibility of Augusta - Richmond County EMA and

secondary support for this function is the responsibility of Amateur Radio Services, City of Augusta, Comcast, National Weather, and Richmond County Health Department.

2. Response Actions

a. Mitigation/Preparedness

- i. Designate an individual to serve as a public information officer or coordinator;
- ii. Assist agencies and organizations with ESF responsibilities in development of uniform procedures for media releases (refer to Appendix I, Public Information Procedures);
- iii. Maintain a media directory (refer to Appendix J, Media Contact List);
- iv. Support disaster public awareness initiatives through dissemination of information, news articles, PSAs, and presentation of audio-visual materials;
- v. Establish communication resources to provide people with sensory disability (e.g., visual and hearing impaired) an non-English speaking persons with emergency management information regarding emergencies or disasters;
- vi. Educate the public on alert messages such as watches and warnings through media such as radio, television, and newspaper;
- vii. Develop protocols for agencies and organizations with functional support responsibilities (e.g., American Red Cross ? opening of shelters, Department of Transportation ? evacuation routing) to inform the media about emergency and/or disaster plans; and
- viii. Participate in drills and exercises to evaluate public information capacity.

b. Response/Recovery

- i. Define public notification timeframe regarding an emergency or disaster and disseminate information to the media;
- ii. Maintain a system to ensure accurate dissemination of emergency information such as location, type of hazard, extent of damage, casualties, shelters open, evacuation routes, and other protective actions;
- iii. Provide a designated area for media briefings and/or press conferences and conduct briefings in a timely manner;
- iv. Provide updates (e.g., response to inquiries about missing relatives, restricted areas of access and reentry) regarding the emergency or disaster;
- v. Establish media responsibilities and appropriate spokespersons from local government, agencies, and organizations with ESF responsibilities;
- vi. Continue provision of public safety and other necessary assistance information throughout the recovery phase;
- vii. Provide advanced media releases to the GEMA-SOC;
- viii. Coordinate with other jurisdictions that share the media market; and
- ix. Maintain records of expenditures and document resources utilized during recovery.

E. Damage Assessment Services

1. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The damage assessment services function is the primary responsibility of Augusta - Richmond County EMA and secondary support for this function is the responsibility of Amateur Radio Services, City of Augusta, Comcast, National Weather, and Richmond County Health Department.

2. Response Actions

a. Mitigation/Preparedness

- i. Establish a record-keeping system to identify local government expenditures in responding to an emergency or disaster. These records will include personnel costs, to include overtime and fringe benefits, hours of equipment operation for each piece of equipment used, and expenditures for materials and supplies;
- ii. Identify local personnel for Damage Assessment Teams (DATs);
- iii. Dispatch DATs into the affected area at any time after receipt of the initial situation report, depending upon the severity and magnitude of the situation; and
- iv. Coordinate with the state Damage Assessment Team.

b. Response/Recovery

- i. Provide jurisdiction specific information to the State (e.g., population, budget by category, tax base);
- ii. Review completed damage assessment reports;
- iii. Provide DATs with vehicles equipped with two-way radios;
- iv. Provide DATs with locations to be assessed and maps of area showing locations; and
- v. Provide completed damage assessment reports to GEMA.

F. Mass Care Services

1. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The mass care function is the primary responsibility of Richmond County Health Department and support for this function is the responsibility of Amateur Radio Services, American Red Cross, Augusta - Richmond County EMA, Augusta Fire Department, Augusta Technical College, Augusta Transportation, Augusta/Richmond Recreation Department, Chamber of Commerce, Conventions And Visitors, DEFACS, Doctor's Hospital, Eisenhower Army Medical Center, MCG, St. Joseph Hospital, University Hospital, and VA Medical Center.

2. Response Actions

a. Mitigation/Preparedness

- i. Coordinate MOUs with appropriate agencies and organizations for the provision of services to or on behalf of affected individuals and families;
- ii. Maintain, through the County Department of Family and Children Services, in coordination with the EMA, American Red Cross, Public Health Department, and Rehabilitation Services Office, an updated list of shelters with all relevant information (e.g., location, capacity, health inspection status, accessibility level, pet space, contact persons? telephone number, and pager numbers). (See Appendix G)
- iii. Request that the American Red Cross assume responsibility for securing shelter and feeding arrangements, train shelter workers, provide shelter management, prepare first-aid kits, prepare media releases of shelter locations, operate shelters, and maintain shelter records;

- iv. Coordinate with the American Red Cross and EMA to establish a communication system between the EOC and shelters;
- v. Prepare for evacuation and care of protective service recipients during an emergency or disaster; and
- vi. Participate in drills and exercises to evaluate mass care and shelter response capability.

b. Response/Recovery

- i. Support opening and operating American Red Cross shelter(s), at the request of the EMA;
- ii. Assist with the staffing of the American Red Cross shelters, in coordination with County Public Health and Community Mental Health, as requested upon opening;
- iii. Provide staffing support for American Red Cross Services Centers and local Disaster Application Centers (DSCs), upon request;
- iv. Ensure evacuation and care of protective service recipients and arranging for reentry; and
- v. Maintain records of expenditures and document resources utilized during recovery.

G. Food Services

1. Strategy

Food services involve identifying, obtaining, and distributing safe food supplies and potable water; preparing food for congregate shelters; and distributing food stamps as needed.

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

Food services is the primary responsibility of American Red Cross and support for this function is the responsibility of United Way of the CSRA, Georgia Baptist Clean-up and Recovery Team, Golden Harvest Food Bank, Salvation Army, and Purchasing Department of Augusta.

2. Response Actions

a. Mitigation/Preparedness

- i. Identify agencies and organizations with food preparation and distribution capabilities and coordinate MOUs with appropriate entities;
- ii. Maintain procedures and responsibilities for food service, issuance, and distribution, in coordination with the EMA and/or other agencies;
- iii. Establish a system for county implementation of Expedited and/or Emergency Food Stamps;
- iv. Develop a system for mobile and on-site feeding of emergency workers and shelter residents; and
- v. Participate in tests and exercises to evaluate food distribution and service response capability.

b. Response/Recovery

- i. Work with the EMA to determine food and water needs;
- ii. Begin plan implementation as expeditiously as possible;
- iii. Coordinate community resources and personnel to assist with food and water services and/or distribution;
- iv. Establish sites for food and water service, distribution, and issuance;
- v. Implement the Expedited and/or Emergency Food Stamp Programs at the request of the

local government, in coordination with the EMA director;

vi. Monitor food and/or water for contamination and issuance of health-related public service announcements, as necessary;

vii. Continue the provision of food and/or water throughout reentry and recovery; and

viii. Maintain records, expenditures, and document resources utilized during recovery.

III. REFERENCES

Georgia Emergency Management Act of 1981, as amended.

Georgia Emergency Operations Plan, revised June 2003.

Local Resolution for Emergency Management

The Robert T. Stafford Disaster Relief and Emergency Assistance Act, Public Law 93-288, as amended.
(<http://www.fema.gov/library/stafact.shtml>)

IV. TERMS AND DEFINITIONS

None.

V. ACRONYMS

ACRONYM	DESCRIPTION
DRC	Disaster Recovery Center
EMA	Emergency Management Agency
EOC	Emergency Operations Center
EOP	Emergency Operations Plan
ESF	Emergency Support Function
GEMA	Georgia Emergency Management Agency
GEOP	Georgia Emergency Operations Plan
MOU	Memorandum of Understanding
PDAT	Preliminary Damage Assessment Team
PSA	Public Service Announcement
SOP	Standard Operating Procedure

VI. AGENCY INFORMATION

Amateur Radio Services	
Address	911 Fouth St.
City	Augusta
Zip	30901
Phone	706 - 821 - 1155
Fax	706 - 821 - 1246
Website	

American Red Cross	
Address	Jones Street
City	Augusta
Zip	30901
Phone	706 - 724 - 8481
Fax	706 - 724 - 8481
Website	

Augusta - Richmond County Board of Education	
Address	1781 15th Street
City	Augusta
Zip	30901
Phone	706 - 737 - 7188
Fax	706 - 481 - 1591
Website	

Augusta - Richmond County EMA	
Address	911 Fourth Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1155
Fax	706 - 821 - 1246
Website	

Augusta /Richmond License / Inspections	
Address	Marvin Griffin Rd.
City	Augusta
Zip	30906
Phone	706 - 312 - 5050
Fax	706 - 312 - 4277
Website	

Augusta Fire Department	
Address	Laney walker
City	Augusta
Zip	30901
Phone	706 - 821 - 2909
Fax	706 - 821 - 2907
Website	

Augusta Human Resources Department	
Address	530 Green Street
City	Augusta
Zip	30901
Phone	706 - 821 - 2303
Fax	706 - 821 - 2867
Website	

Augusta Technical College	
Address	3200 Augusta Tech Dr.
City	Augusta
Zip	30906
Phone	706 - 771 - 4000
Fax	
Website	

Augusta Transportation	
Address	15th Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1719
Fax	706 - 821 - 1752
Website	

Augusta Utilities	
Address	360 Bay Street
City	Augusta
Zip	30901
Phone	706 - 796 - 5010
Fax	706 - 312 - 4129
Website	

Augusta/Richmond County Planning and Zoning	
Address	525 Telfair St.
City	Augusta
Zip	30901
Phone	706 - 821 - 1796
Fax	706 - 821 - 1806
Website	

Augusta/Richmond Recreation Department	
Address	2027 Lumpkin Road
City	Augusta
Zip	30906
Phone	706 - 796 - 5025
Fax	706 - 796 - 4099
Website	

Chamber of Commerce	
Address	Broad Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1311
Fax	
Website	

City of Augusta	
Address	530 Green Street
City	Augusta
Zip	30901
Phone	706 - 821 - 2400
Fax	706 - 821 - 2819
Website	

Comcast	
Address	Daniel Village
City	Augusta
Zip	30904
Phone	706 - 733 - 7712
Fax	
Website	

Conventions And Visitors	
Address	Board Street
City	Augusta
Zip	30901
Phone	706 - 823 - 6600
Fax	
Website	

DEFACS	
Address	Fenwick Street
City	Augusta
Zip	30901
Phone	706 - 721 - 2536
Fax	706 - 721 - 7140
Website	

Doctor's Hospital	
Address	Dewy Gray Cir.
City	Augusta
Zip	30904
Phone	706 - 651 - 6119
Fax	706 - 651 - 2210
Website	

Eisenhower Army Medical Center	
Address	Fort Gordon
City	Augusta
Zip	30908
Phone	706 - 787 - 5811
Fax	706 - 787 - 8989
Website	

Georgia Baptist Clean-up and Recovery Team	
Address	Thomson
City	Thomson
Zip	00000
Phone	706 - 595 - 6235
Fax	
Website	

Georgia Forestry	
Address	Tobacco Rd.
City	Hephzibah
Zip	30815
Phone	706 - 771 - 4922
Fax	706 - 771 - 2970
Website	

Golden Harvest Food Bank	
Address	3310 Commerce Dr.
City	Augusta
Zip	30909
Phone	706 - 736 - 1199
Fax	706 - 736 - 1375
Website	

MCG	
Address	15th Street
City	Augusta
Zip	30901
Phone	706 - 721 - 3924
Fax	706 - 721 - 9270
Website	

National Weather	
Address	2909 Aviation Way
City	Columbia, SC
Zip	29170
Phone	800 - 822 - 8133
Fax	
Website	

Pain College	
Address	1235 15th Street
City	Augsuta
Zip	30901
Phone	706 - 821 - 8200
Fax	
Website	

Purchasing Department of Augusta	
Address	530 Green Street
City	Augusta
Zip	30901
Phone	706 - 821 - 2422
Fax	706 - 312 - 4602
Website	

Richmond County Health Department	
Address	Laney Walker Street
City	Augusta
Zip	30901
Phone	706 - 721 - 5900
Fax	706 - 721 - 5903
Website	

Rural Metro	
Address	Wheeler Rd.
City	Augusta
Zip	30904
Phone	706 - 724 - 0102
Fax	
Website	

Salvation Army	
Address	1384 Green St.
City	Augusta
Zip	30901
Phone	706 - 826 - 7933
Fax	706 - 822 - 1801
Website	

St. Joseph Hospital	
Address	Wrightsboro Rd.
City	Augusta
Zip	30904
Phone	706 - 481 - 7997
Fax	706 - 481 - 7802
Website	

United Way of the CSRA	
Address	630 Ellis Street
City	Augusta
Zip	30901
Phone	706 - 724 - 5544
Fax	
Website	

University Hospital	
Address	Walton Way
City	Augusta
Zip	30901
Phone	706 - 651 - 3501
Fax	
Website	

VA Medical Center	
Address	15th Street
City	Augusta
Zip	30901
Phone	706 - 731 - 7237
Fax	706 - 731 - 7270
Website	

EMERGENCY SUPPORT FUNCTION 7 VOLUNTEER SERVICES

Primary Agencies

American Red Cross

Support Agencies

Amateur Radio Services
Augusta - Richmond County EMA
Augusta State University
Golden Harvest Food Bank
Richmond County Health Department
Salvation Army
United Way of the CSRA

I. INTRODUCTION

The emergency support function of volunteer services involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose

The purpose of the emergency support function is to provide guidance and direction for the coordination of volunteer services and operations, before, during, and after an emergency or disaster.

B. Scope

The scope of volunteer services is to ensure coordination of organized personnel, donated goods, and resource through a consortium of volunteer organizations; coordinate efforts to provide mass care services such as shelter, food, and first aid; and application of state resources in mitigation, planning, training, response and recovery.

II. CONCEPT OF OPERATIONS

A. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

Volunteer services is the primary responsibility of American Red Cross and support for this function is the responsibility of Amateur Radio Services, Augusta - Richmond County EMA, Augusta State University, Golden Harvest Food Bank, Richmond County Health Department, Salvation Army, and United Way of the CSRA.

B. Response Actions

1. Mitigation/Preparedness

- a. Maintain a list of volunteers and private organizations, local businesses, and individuals available to provide services, resources, and donated goods;
- b. Execute MOUs between county EMA and support agencies/organizations;
- c. Notify volunteer organizations when an emergency or disaster is threatening or underway;
- d. Alert and request assistance, as appropriate; and
- e. Participate in and/or conduct exercises and tests.

2. Response/Recovery

- a. Support delivery of services to victims;
- b. Coordinate staging areas for volunteers to unload, store, or disperse donated goods;
- c. Assess the continuing volunteer service needs of the disaster victims; and
- d. Resume day-to-day operations.

III. REFERENCES

Georgia Emergency Management Act of 1981, as amended.

Georgia Emergency Operations Plan, revised June 2003.

Local Resolution for Emergency Management

The Robert T. Stafford Disaster Relief and Emergency Assistance Act, Public Law 93-288, as amended.

(<http://www.fema.gov/library/stafact.shtm>)

IV. TERMS AND DEFINITIONS

None.

V. ACRONYMS

ACRONYM	DESCRIPTION
EMA	Emergency Management Agency
ESF	Emergency Support Function
MOU	Memorandum of Understanding
SOP	Standard Operating Procedure

VI. AGENCY INFORMATION

Amateur Radio Services	
Address	911 Fouth St.
City	Augusta
Zip	30901
Phone	706 - 821 - 1155
Fax	706 - 821 - 1246
Website	

American Red Cross	
Address	Jones Street
City	Augusta
Zip	30901
Phone	706 - 724 - 8481
Fax	706 - 724 - 8481
Website	

Augusta - Richmond County EMA	
Address	911 Fourth Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1155
Fax	706 - 821 - 1246
Website	

Augusta State University	
Address	Walton Way
City	Augusta
Zip	30904
Phone	706 - 790 - 3773
Fax	
Website	

Golden Harvest Food Bank	
Address	3310 Commerce Dr.
City	Augusta
Zip	30909
Phone	706 - 736 - 1199
Fax	706 - 736 - 1375
Website	

Richmond County Health Department	
Address	Laney Walker Street
City	Augusta
Zip	30901
Phone	706 - 721 - 5900
Fax	706 - 721 - 5903
Website	

Salvation Army	
Address	1384 Green St.
City	Augusta
Zip	30901
Phone	706 - 826 - 7933
Fax	706 - 822 - 1801
Website	

United Way of the CSRA	
Address	630 Ellis Street
City	Augusta
Zip	30901
Phone	706 - 724 - 5544
Fax	
Website	

EMERGENCY SUPPORT FUNCTION 8 PUBLIC HEALTH, ENVIRONMENTAL AND MEDICAL SERVICES

Primary Agencies

Richmond County Health Department

Support Agencies

American Red Cross
Animal Services
Augusta - Richmond County EMA
Augusta Fire Department
DEFACS
Doctor's Hospital
Eisenhower Army Medical Center
Georgia Regional Medical Center
Gracewood State Hospital
MCG
Richmond Coroner
Richmond County Sheriff's Department
Rural Metro
St. Joseph Hospital
University Hospital
VA Medical Center
Water Utilities

I. INTRODUCTION

The emergency support function of health and medical services involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose

The purpose of the emergency support function is to provide guidance and direction for the coordination of health and medical services and operations, before, during, and after an emergency or disaster.

B. Scope

The scope of health and medical services is to coordinate and/or deliver medical, environmental health, rehabilitation and mental health services; and to supplement disrupted or overburdened service delivery personnel and resources to relieve suffering and/or trauma of victims. This also includes disease, epidemic, and vector control; immunizations; food, water, and environmental hazard

surveillance; infectious debris removal; solid waste disposal; health and safety inspections; dental assistance; and crisis counseling.

II. CONCEPT OF OPERATIONS

A. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The health and medical services function is the primary responsibility of Richmond County Health Department and support for this function is the responsibility of American Red Cross, Animal Services, Augusta - Richmond County EMA, Augusta Fire Department, DEFACS, Doctor's Hospital, Eisenhower Army Medical Center, Georgia Regional Medical Center, Gracewood State Hospital, MCG, Richmond Coroner, Richmond County Sheriff's Department, Rural Metro, St. Joseph Hospital, University Hospital, VA Medical Center, and Water Utilities.

B. Response Actions

1. Mitigation/Preparedness

- a. Coordinate MOUs with all appropriate agencies and organizations for the provision of services to or on behalf of affected individuals and families;
- b. Plan for the continuity of health and medical services, in conjunction with the EMA, American Red Cross, Community Mental Health agency and Rehabilitation Services office;
- c. Establish a directory of health and medical resources;
- d. Work with the American Red Cross on the identification of volunteers and provision of training;
- e. Maintain a coordinated approach with state public health; and
- f. Participate in drills and exercises to evaluate

health and medical services response capability.

2. Response/Recovery

- a. Assist the EMA with health and medical resources, services, and personnel upon notification of an emergency or disaster;
- b. Support the American Red Cross with health and medical services during shelter operations, as requested upon opening;
- c. Secure, in conjunction with the EMA, American Red Cross, other agencies and organizations, and the private sector, mental health, rehabilitation assistance, and other services, when necessary;
- d. Assist EMA, American Red Cross, other community agencies and organizations, and the private sector with issues affecting people who have special needs;
- e. Provide informational support to emergency medical services;
- f. Coordinate with the medical examiner and coroner, who has responsibility for deceased identification and mortuary services, upon request;
- g. Channel all relevant health and medical information for public release through the EMA and state public health;
- h. Continue service assistance throughout reentry and until all health and medical issues are resolved; and
- i. Maintain records of expenditures and document resources utilized during recovery.

III. REFERENCES

Georgia Emergency Management Act of 1981, as amended.

Georgia Emergency Operations Plan, revised June 2003.

Local Resolution for Emergency Management

The Robert T. Stafford Disaster Relief and Emergency Assistance Act,
Public Law 93-288, as amended.
(<http://www.fema.gov/library/stafact.shtml>)

IV. TERMS AND DEFINITIONS

None.

V. ACRONYMS

ACRONYM	DESCRIPTION
EMA	Emergency Management Agency
ESF	Emergency Support Function
GEMA	Georgia Emergency Management Agency
MOU	Memorandum of Understanding
SOP	Standard Operating Procedure

VI. AGENCY INFORMATION

American Red Cross	
Address	Jones Street
City	Augusta
Zip	30901
Phone	706 - 724 - 8481
Fax	706 - 724 - 8481
Website	

Animal Services	
Address	Mack Lane
City	Augusta
Zip	30815
Phone	706 - 790 - 6836
Fax	706 - 798 - 8978
Website	

Augusta - Richmond County EMA	
Address	911 Fourth Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1155
Fax	706 - 821 - 1246
Website	

Augusta Fire Department	
Address	Laney walker
City	Augusta
Zip	30901
Phone	706 - 821 - 2909
Fax	706 - 821 - 2907
Website	

DEFACS	
Address	Fenwick Street
City	Augusta
Zip	30901
Phone	706 - 721 - 2536
Fax	706 - 721 - 7140
Website	

Doctor's Hospital	
Address	Dewy Gray Cir.
City	Augusta
Zip	30904
Phone	706 - 651 - 6119
Fax	706 - 651 - 2210
Website	

Eisenhower Army Medical Center	
Address	Fort Gordon
City	Augusta
Zip	30908
Phone	706 - 787 - 5811
Fax	706 - 787 - 8989
Website	

Georgia Regional Medical Center	
Address	Hwy. 56
City	Augusta
Zip	30906
Phone	706 - 790 - 2084
Fax	706 - 790 - 2317
Website	

Gracewood State Hospital	
Address	Tobacco Rd.
City	Augusta
Zip	30906
Phone	706 - 790 - 2011
Fax	706 - 790 - 2083
Website	

MCG	
Address	15th Street
City	Augusta
Zip	30901
Phone	706 - 721 - 3924
Fax	706 - 721 - 9270
Website	

Richmond Coroner	
Address	401 Walton Way
City	Augusta
Zip	30901
Phone	706 - 821 - 2382
Fax	706 - 821 - 2869
Website	

Richmond County Health Department	
Address	Laney Walker Street
City	Augusta
Zip	30901
Phone	706 - 721 - 5900
Fax	706 - 721 - 5903
Website	

Richmond County Sheriff's Department	
Address	401 Walton Way
City	Augusta
Zip	30901
Phone	706 - 821 - 1020
Fax	706 - 821 - 1021
Website	

Rural Metro	
Address	Wheeler Rd.
City	Augusta
Zip	30904
Phone	706 - 724 - 0102
Fax	
Website	

St. Joseph Hospital	
Address	Wrightsboro Rd.
City	Augusta
Zip	30904
Phone	706 - 481 - 7997
Fax	706 - 481 - 7802
Website	

University Hospital	
Address	Walton Way
City	Augusta
Zip	30901
Phone	706 - 651 - 3501
Fax	
Website	

VA Medical Center	
Address	15th Street
City	Augusta
Zip	30901
Phone	706 - 731 - 7237
Fax	706 - 731 - 7270
Website	

Water Utilities	
Address	360 Bay Street
City	Augusta
Zip	30901
Phone	706 - 796 - 5010
Fax	
Website	

EMERGENCY SUPPORT FUNCTION 9 ANIMAL AND ANIMAL INDUSTRY SERVICES

Primary Agencies

Animal Services

Support Agencies

Augusta - Richmond County EMA
City of Augusta
County Extension Services
Richmond County Health Department

I. INTRODUCTION

The emergency support function of animal and animal industry services involves direction and coordination, operations, and follow-through during an emergency or disaster.

A. Purpose

The purpose of the emergency support function is to provide guidance and direction for the coordination of animal and animal industry services, before, during, and after an emergency or disaster.

B. Scope

The scope of animal and animal industry services includes shelter for companion pets and disposition of abandoned, diseased, disabled or dead animals for protection of the public from disease or injury during an emergency or disaster.

II. CONCEPT OF OPERATIONS

A. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The animals and animal industry services function is the primary responsibility of Animal Services and support for this function is the responsibility of Augusta - Richmond County EMA, City of Augusta, County Extension Services, and Richmond County Health

Department.

B. Response Actions

1. Mitigation/Preparedness

- a. Coordinate with and involve other support agencies and organizations designated to assist;
- b. Develop MOUs with professional associations, volunteer organizations, and the private sector;
- c. Prepare, in conjunction with GEMA, public service announcements (PSAs) to increase public awareness regarding pet options and animal directives; and
- d. Participate in drills and exercises to evaluate animal and animal industry response capability.

2. Response/Recovery

- a. Support the EMA-EOC with all available resources;
- b. Coordinate local emergency response with regional and state systems;
- c. Request additional personnel and equipment for triage and shelter facilities, when necessary;
- d. Manage and direct evacuation of animals from risk areas and provide technical assistance to prevent animal injury and disease dissemination;
- e. Obtain additional supplies, equipment, personnel, and technical assistance from support agencies and the private sector;
- f. Provide representation at Disaster Application Centers (DACs), when necessary;
- g. Continue to augment services to effect rapid recovery and reentry; and
- h. Maintain records of expenditures and document resources utilized during recovery.

III. REFERENCES

Georgia Emergency Management Act of 1981, as amended.

Georgia Emergency Operations Plan, revised June 2003.

Local Resolution for Emergency Management

The Robert T. Stafford Disaster Relief and Emergency Assistance Act,
Public Law 93-288, as amended.

(<http://www.fema.gov/library/stafact.shtml>)

IV. TERMS AND DEFINITIONS

None.

V. ACRONYMS

ACRONYM	DESCRIPTION
EMA	Emergency Management Agency
EOC	Emergency Operations Center
ESF	Emergency Support Function
DAC	Disaster Application Center
GEMA	Georgia Emergency Management Agency
MOU	Memorandum of Understanding
PSA	Public Service Announcement
SOP	Standard Operating Procedure

VI. AGENCY INFORMATION

Animal Services	
Address	Mack Lane
City	Augusta
Zip	30815
Phone	706 - 790 - 6836
Fax	706 - 798 - 8978
Website	

Augusta - Richmond County EMA	
Address	911 Fourth Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1155
Fax	706 - 821 - 1246
Website	

City of Augusta	
Address	530 Green Street
City	Augusta
Zip	30901
Phone	706 - 821 - 2400
Fax	706 - 821 - 2819
Website	

County Extension Services	
Address	602 Green Street
City	Augusta
Zip	30901
Phone	706 - 821 - 2350
Fax	706 - 821 - 2584
Website	

Richmond County Health Department	
Address	Laney Walker Street
City	Augusta
Zip	30901
Phone	706 - 721 - 5900
Fax	706 - 721 - 5903
Website	

APPENDIX A HAZARD PROFILE

Prioritize hazards, include, and describe additional hazards which are applicable to the designated area and rank each hazard. One is the most likely hazard to occur and the highest number is the least likely hazard to affect the community. Plans for training and exercises should be reflective of the most likely community hazards

Civil Disturbance 10

A public crisis may occur with or without warning resulting in adverse impacts on the population. Civil disturbances may require law enforcement agencies to maintain intelligence on areas prone to uprisings in order to mitigate the hazard. Crowd control, riot, gang, and security training may be considered preparedness. Traffic control, security, and emergency medical assistance may be necessary to respond. Recovery includes the process of returning to normal, while continuing operations necessary to protect people and property.

Dam Failure 11

The potential failure of a dam may result in people living downstream and being in imminent danger of flooding. Weathering, mechanical changes, and chemical agents can impact a dam. Reservoir sedimentation can significantly reduce flood control capability. Protective construction techniques of dams may assist in mitigating such a hazard. Planning and training to ensure adequate warning communication, identification of evacuation routes, and movement to high ground is considered preparedness. Coordinated reaction by community agencies to evacuate, shelter, and rescue injured persons is part of response and recovery. (Copies of Emergency Action Plans for Dam Development with notification procedures and inundation maps for High Hazards [Category I] should be maintained by the EMA. A list of Category I Dams may be obtained from the Georgia Department of Natural Resources-Safe Dams Program.)

Drought 8

A drought is a prolonged period without rain, particularly during the planting and growing season in agricultural areas. It can range from two weeks to six months or more and affects water availability and quality. In Georgia, droughts affect municipal and industrial water supplies, stream-water quality, recreation at reservoirs, hydropower generation, navigation, agricultural and forest resources. Farmland irrigation is a means of mitigation and preparedness. Additional sources of water may be identified to assist with individual and family consumption during time of response and recovery.

Earthquake 10

A sudden, violent shaking or movement of the earth's surface caused by the abrupt displacement of rock masses, usually within the upper 10 to 20 miles of the earth's surface is considered an earthquake. Shaking and vibration of the

ground are the most far-reaching effects and cause the most damage to people, buildings, and other structures. In Georgia, shaking is the most common phenomenon. Surface faulting, ground failures, landslides, and tectonic uplifts are other causes of earthquake damage. Consequences of an earthquake may include fire, hazardous materials release, and/ or dam failure. Mitigation and preparedness may encompass a vulnerability assessment to determine potential damage to critical facilities, loss of utilities, and medical needs. During response and recovery, urban search and rescue, debris removal, restoration of utilities and lifeline repairs, condemnation, and demolition of buildings must take place before community rebuilding.

Fire

7

A fire that burns in a community is primarily considered urban in nature. This type of hazard will affect people living in the structure or nearby in the neighborhood. Mitigation of urban fires may include enforcement of building codes, such as fire resistant materials for construction or renovation, smoke detectors, fire walls in multi-unit dwellings, and sprinkler systems. Response is the responsibility of the fire services and assistance to victims by community organizations. The period of recovery may vary in scope depending on the devastation of the fire. Wildfires impact timber and forest land. These fires are generally the result of dry conditions combined with lightning or carelessness and spread unconstrained through the environment. Public awareness helps to mitigate such fires. Preparedness may include banning outdoor burning during the dry season. Local fire departments may be required to respond along with forestry services. Recovery may include debris removal and replanting of trees.

Flood

2

Overflow of rivers and streams due to severe storms or torrential rains may result as a secondary effect to a tropical storm or hurricane. Different variables impact flooding: topography, ground saturation, previous rainfall, soil types, drainage, basin size, drainage patterns of streams, and vegetative cover. Georgia's red clay contributes to the problem in the piedmont area of the state. Flooding may occur slowly or become a flash flood, such as in the case of a dam failure. Mitigation of this hazard includes mapping floodplain areas. Preparedness is the process of identifying warning systems, evacuation routes, and shelters outside the floodplain. Response and recovery may encompass evacuation, search and rescue, sheltering, food, clothing, health and medical services, damage assessment, debris removal, dam repair, and temporary housing.

Hazardous Materials

1

A major source of hazardous material accidents are spills along roadways, railways, pipelines, rivers, and port areas. Hazardous materials are substances which are harmful to the health and safety of people and property. Jurisdictions with facilities that produce, process or store hazardous materials are at risk, as are facilities that treat, store or dispose of hazardous wastes. Mitigation of this hazard may be accomplished by adherence to federal, state, and manufacture safety standards. Proper packaging, storage, and handling will assist in

elimination of hazardous materials incidents. Preparation of specialized equipment and training of personnel may be considered preparedness. Response may include a coordinated reaction to fires, injuries, environmental impacts, nuclear, biological, and chemical incidents. The rescue of injured or endangered persons, prevention of container failure, neutralization of the hazard, extinguishing an ignited material, and protection of exposure are considered responses. Salvage of materials, debris removal, and returning evacuees are a part of recovery.

Heat

5

High temperatures sustained over an extended period of time may cause heat-related injuries or deaths, especially to infants and young children, elderly, persons with disabilities, and migrant and/or seasonal farm workers. Mitigation may include initiating community awareness and public education, working with the media to develop warning systems, and requesting that utility companies reduce shut off during a severe heat wave to prevent injury, illness or death. Preparedness involves identification of resources, such as fans, water, and ice. Response and recovery include the protection of people from a severe heat index through the distribution of resources and care of individuals.

Hurricane

7

A tropical cyclone above 74 miles per hour is considered a hurricane and poses threats such as storm surge, high winds, and rainfall. A cyclone that develops over tropical waters, generally far removed from land areas and usually moves westward under the influence of easterly winds. Over the Atlantic, Caribbean, and Gulf of Mexico, a storm may move westward until it strikes, moving under the influence of westerly winds of middle latitude and recurring northeastward. Most storms in Georgia approach from the southeast or southwest. Secondary effects, such as tornadoes and flooding, can result from a hurricane and greatly impact inland communities. The period of vulnerability extends from June through November. Mitigation includes activities to lessen the damage from such storms, including identification of floodplains for preservation of lives and property. The development of a plan to evacuate and shelter people ahead of the storm is a component of preparedness. Response and recovery involves assisting with damage assessment, debris removal, securing the perimeter, search and rescue, and providing health-related services along with re-entry into the community. (Refer to the Hurricane Plan for the State of Georgia prepared by the Georgia Emergency Management Agency.)

Nuclear Power Plant Accident

11

The ingestion exposure pathway is within a 50-mile Emergency Planning Zone (EPZ) of the Nuclear Power Plant. The EPZ defines the area for which emergency plans are specifically needed to outline and describe actions necessary to protect the health and safety of the population, in case of a facility accident. Radioactive materials are produced in the operation of nuclear reactors. Transportation of radiological materials and substances is critical to ensure the safety and protection of the local population. In order to mitigate or

eliminate the effects of such an accident, protective measures are necessary. Planning, training, and coordination of local, state, federal, and utility responsibilities are described in existing plans and SOPs. (These plans include the 10-mile EPZ as a part of the State Base Radiological Emergency Preparedness Plan (REP) and the 50-mile Ingestion Pathway EPZ as well as transportation of radioactive materials.) Response may include monitoring for contaminated water, food, livestock, and environmental monitoring and/or decontamination of people living in the area. Duration may range from hours to months. The recovery phase ensures that the environment and community are safe to resume normal living. In Georgia, three commercial nuclear power plants affect the state. Six Georgia counties contain a 10-mile EPZ which surrounds these plants.

Radiological Incidents

10

The ingestion exposure pathway is within a 50-mile Emergency Planning Zone (EPZ) of the Nuclear Power Plant. The EPZ defines the area for which emergency plans are specifically needed to outline and describe actions necessary to protect the health and safety of the population, in case of a facility accident. Radioactive materials are produced in the operation of nuclear reactors. Transportation of radiological materials and substances is critical to ensure the safety and protection of the local population. In order to mitigate or eliminate the effects of such an accident, protective measures are necessary. Planning, training, and coordination of local, state, federal, and utility responsibilities are described in existing plans and SOPs. (These plans include the 10-mile EPZ as a part of the State Base Radiological Emergency Preparedness Plan (REP) and the 50-mile Ingestion Pathway EPZ as well as transportation of radioactive materials.) Response may include monitoring for contaminated water, food, livestock, and environmental monitoring and/or decontamination of people living in the area. Duration may range from hours to months. The recovery phase ensures that the environment and community are safe to resume normal living. In Georgia, three commercial nuclear power plants affect the state. Six Georgia counties contain a 10-mile EPZ which surrounds these plants.

Terrorism

11

Often, a terrorist attack is based on a political agenda or national cause. Terrorism is the use of violence to elicit fear and effect change. Terrorists take innocent civilians hostage at gun point, plot to assassinate prominent figures, detonate bombs or utilize chemical and/or biological agents in populated areas. Through intelligence, surveillance, and sharing of terrorist activities, law enforcement agencies can mitigate such plans. Specialized training in the areas of surveillance, disaster medicine, bomb disposal, decontamination, stress management, and grief assistance are included in preparedness. Response must be immediate, coordinated and comprehensive at all levels to include bomb and explosive ordinance disposal, intelligence, security, aviation, transit, traffic, emergency medical, and mental health services. The process of recovery may take an extended period of time for the healing of people affected and the

recovery of the community.

Tornado

4

Violent whirling wind accompanied by a funnel-shaped cloud is classified as a tornado. Severe weather conditions, such as a thunderstorm or hurricane, can produce a tornado. The extension may be up to 50 miles and move at speeds of 10 to 50 miles per hour. Through combined action of strong rotary winds and the impact of wind-born debris, destruction occurs. The official tornado season begins in March and continues through August, but may occur throughout the year. Weather band radios, tie-downs for mobile homes and warning systems are mitigating activities. Search and rescue damage assessment, and public information training are preparedness areas. Safe shelter-in-place is a key to response as well as assistance to persons injured, fires, and looting. After the tornado strikes, search and rescue, sheltering, provision of food and clothing to victims, and damage assessment are essential. Recovery may require total support to clear debris, repair utilities, rebuild, and return to a life of normalcy.

Transportation Accident

5

A passenger accident involving an airplane, train, bus, or other vehicle is transportation-related. Mitigation is accomplished by proper maintenance of roads, railroad tracks, traffic control devices, training of operators, inspection of vehicles to eliminate safety deficiencies, and by careful routing on the safest highways. In such an accident, outlining responsibilities and developing operational plans are encompassed in preparedness. A coordinated approach is critical to response. The recovery phase includes debris removal, repairs to transportation facilities and vehicles, and determination of the cause of the accident to prevent reoccurrence. In the case of an airline accident on non-military property, the Aviation Disaster Family Assistance Act of 1996 places primarily responsibility for identification and recovery of fatalities with the National Transportation Safety Board and coordination for family assistance with the American Red Cross. A cargo accident involving chemicals or radiological materials may also be considered as transportation-related.

Tropical Storm

6

A well-organized counterclockwise circulation of clouds and winds below 74 miles per hour constitutes a tropical storm. Severe flooding often accompanies a tropical storm. Mitigation includes identification of critical facilities and mapping of floodplains to protect people and property. Identification of shelters and other critical facilities outside the floodplain in order to move people to protective areas is considered preparation. Response is the evacuation and protection of people and property from the path of a severe storm. Re-entry into the affected disaster area may include water testing, dam repair, housing relocation, and business reconstruction as a part of the recovery process.

Winter Storm

6

A freezing rain or ice storm occurs when the surface temperature falls below freezing. High winds accompanied by freezing rain are more likely to become an

ice storm. Liquid that falls and freezes on impact results in a coat of ice glazed on exposed objects. An ice storm may range from a thin glaze to a heavy coating. A heavy accumulation of ice, especially when accompanied by high winds, devastates trees and power lines. Streets and highways become extremely hazardous to motorists and pedestrians, trees fall, and power outages occur. Mitigation of winter storm damage is best accomplished by using protective construction techniques, such as installation of power lines underground. Plans for large scale power outages, emergency transportation, and delivery of necessities for homebound persons are among preparations required for this hazard. Response and recovery includes deicing roads, clearing debris, repairing power lines, and transporting stranded victims out of harm's way. Usually, this hazard is short-term in nature.

APPENDIX B LOCAL MAP (OPTIONAL)

Local governments may include maps, but they are not required by the State of Georgia.

- I. Optional Local Maps**
- II. Optional Local Maps**

APPENDIX C **PRIMARY AND SUPPORT AGENCIES**

Key

ESF 1	Transportation	ESF 4A	Fire Fighting Services	ESF 6A	Information & Planning	ESF 7	Volunteer
ESF 2	Communications & Warning	ESF 4B	Search & Rescue	ESF 6B	Resource Support	ESF 8	Public Health, Environmental, and Medical Services
ESF 3A	Public Works & Engineering	ESF 4C	Hazardous Materials	ESF 6C	Evacuation	ESF 9	Animals & Animal Industry
ESF 3B	Energy	ESF 5A	Law Enforcement	ESF 6D	Public Information		
		ESF 5B	Victim Recovery	ESF 6F	Mass Care		
		ESF 5C	Deceased ID & Mortuary	ESF 6G	Food Services		

Primary or Support Agencies/Organizations	1	2	3A	3B	4A	4B	4C	5A	5B	5C	6A	6B	6C	6D	6E	6F	6G	7	8	9
Accountng Department of Augusta																				
Aiken Medical Regional Center																				
Amateur Radio Services		S										S	S	S		S		S		
American Red Cross												S	S			S	P	P	S	
Animal Services																			S	P
Augusta - Richmond County Board of Education	S											S			S					
Augusta - Richmond County E911		S					S													
Augusta - Richmond County EMA		P	S		S	S		S	S	S	P	P	P	P	P	S		S	S	S
Augusta / Richmond County Risk Management																				
Augusta /Richmond License / Inspections			S								S	S			S					
Augusta Canal Authority			S																	
Augusta Finance Department																				

Richmond

Primary or Support Agencies/Organizations	1	2	3A	3B	4A	4B	4C	5A	5B	5C	6A	6B	6C	6D	6E	6F	6G	7	8	9
Augusta Fire Department		S			P	P	P					S			S	S			S	
Augusta Human Resources Department												S								
Augusta Information Technology		S																		
Augusta Public Works																				
Augusta Regional Airport																				
Augusta Regional Airport Fire Department					S															
Augusta State University																		S		
Augusta Technical College																S				
Augusta Transportation	P															S				
Augusta Utilities	S		S	P											S					
Augusta/Richmond County Planning and Zoning			S												S					
Augusta/Richmond Recreation Department	S		S									S	S			S				
Bell South				S																
Blythe Police Department								S												
Chamber of Commerce																S				
CHEMTREC							S													
City of Augusta														S	S					S
City of Blythe																				
City of Hephzibah Richmond																				

[illegible]

Primary or Support Agencies/Organizations	1	2	3A	3B	4A	4B	4C	5A	5B	5C	6A	6B	6C	6D	6E	6F	6G	7	8	9
Jefferson Electric				S																
K-9 South																				
MCG																S			S	
Medical College of Georgia																				
National Weather		S					S							S						
Pain College												S	S							
Purchasing Department of Augusta																	S			
Radiological Assit Program DOE							S													
RCCI								S												
Richmond Coroner								S	S	S									S	
Richmond County Board of Commissioners																				
Richmond County BOE Security																				
Richmond County Health Department							S					S	S	S		P		S	P	S
Richmond County Marshalls Office		S						S												
Richmond County Sheriff's Department		S			S	S	S	P	P	P									S	
Rural Metro					S	S			S				S						S	
Salvation Army																	S	S		
St. Joseph Hospital																S			S	
United Way of the CSRA Richmond												S	S				S	S		

Primary or Support Agencies/Organizations	1	2	3A	3B	4A	4B	4C	5A	5B	5C	6A	6B	6C	6D	6E	6F	6G	7	8	9
University Hospital																S			S	
VA Medical Center																S			S	
Water Utilities																			S	

Richmond

C - 6

APPENDIX D
LOCAL AGENCY CONTACT INFORMATION

Accountng Department of Augusta	
Address	530 Green Street
City	Augusta
Zip	30901
Phone	706 - 821 - 2429
Fax	706 - 821 - 2855
Website	

Aiken Medical Regional Center	
Address	302 University Parkway
City	Aiken, SC
Zip	29803
Phone	803 - 641 - 5036
Fax	803 - 641 - 5690
Website	

Amateur Radio Services	
Address	911 Fouth St.
City	Augusta
Zip	30901
Phone	706 - 821 - 1155
Fax	706 - 821 - 1246
Website	

American Red Cross	
Address	Jones Street
City	Augusta
Zip	30901
Phone	706 - 724 - 8481
Fax	706 - 724 - 8481
Website	

Animal Services	
Address	Mack Lane
City	Augusta
Zip	30815
Phone	706 - 790 - 6836
Fax	706 - 798 - 8978
Website	

Augusta - Richmond County Board of Education	
Address	1781 15th Street
City	Augusta
Zip	30901
Phone	706 - 737 - 7188
Fax	706 - 481 - 1591
Website	

Augusta - Richmond County E911	
Address	911 Fourth Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1209
Fax	706 - 821 - 1213
Website	

Augusta - Richmond County EMA	
Address	911 Fourth Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1155
Fax	706 - 821 - 1246
Website	

Augusta / Richmond County Risk Management	
Address	530 Green St.
City	Augusta
Zip	30901
Phone	706 - 821 - 2301
Fax	706 - 821 - 2502
Website	

Augusta /Richmond License / Inspections	
Address	Marvin Griffin Rd.
City	Augusta
Zip	30906
Phone	706 - 312 - 5050
Fax	706 - 312 - 4277
Website	

Augusta Canal Authority	
Address	1450 Green St.
City	Augusta
Zip	30901
Phone	706 - 823 - 0440
Fax	
Website	

Augusta Finance Department	
Address	530 Green Street
City	Augusta
Zip	30901
Phone	706 - 821 - 2480
Fax	706 - 821 - 2520
Website	

Augusta Fire Department	
Address	Laney walker
City	Augusta
Zip	30901
Phone	706 - 821 - 2909
Fax	706 - 821 - 2907
Website	

Augusta Human Resources Department	
Address	530 Green Street
City	Augusta
Zip	30901
Phone	706 - 821 - 2303
Fax	706 - 821 - 2867
Website	

Augusta Information Technology	
Address	530 Green Street
City	Augusta
Zip	30901
Phone	706 - 821 - 2529
Fax	706 - 821 - 2530
Website	

Augusta Public Works	
Address	530 Green St.
City	Augusta
Zip	30901
Phone	706 - 796 - 5040
Fax	706 - 842 - 5546
Website	

Augusta Regional Airport	
Address	Mike Padgett Highway
City	Augusta
Zip	30906
Phone	706 - 798 - 3236
Fax	706 - 798 - 1551
Website	

Augusta Regional Airport Fire Department	
Address	Mike Padgett Highway
City	Augusta
Zip	30906
Phone	706 - 798 - 3236
Fax	706 - 798 - 1551
Website	

Augusta State University	
Address	Walton Way
City	Augusta
Zip	30904
Phone	706 - 790 - 3773
Fax	
Website	

Augusta Technical College	
Address	3200 Augusta Tech Dr.
City	Augusta
Zip	30906
Phone	706 - 771 - 4000
Fax	
Website	

Augusta Transportation	
Address	15th Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1719
Fax	706 - 821 - 1752
Website	

Augusta Utilities	
Address	360 Bay Street
City	Augusta
Zip	30901
Phone	706 - 796 - 5010
Fax	706 - 312 - 4129
Website	

Augusta/Richmond County Planning and Zoning	
Address	525 Telfair St.
City	Augusta
Zip	30901
Phone	706 - 821 - 1796
Fax	706 - 821 - 1806
Website	

Augusta/Richmond Recreation Department	
Address	2027 Lumpkin Road
City	Augusta
Zip	30906
Phone	706 - 796 - 5025
Fax	706 - 796 - 4099
Website	

Bell South	
Address	Walker Street
City	Augusta
Zip	30904
Phone	706 - 780 - 2222
Fax	
Website	

Blythe Police Department	
Address	P.O. Box 60
City	Blythe
Zip	30805
Phone	706 - 592 - 6255
Fax	706 - 592 - 0511
Website	

Chamber of Commerce	
Address	Broad Street
City	Augusta
Zip	30901
Phone	706 - 821 - 1311
Fax	
Website	

CHEMTREC	
Address	xxxxxxxxxxxxxx
City	xxxxxxxxxxxxxx
Zip	00000
Phone	800 - 424 - 9300
Fax	
Website	

City of Augusta	
Address	530 Green Street
City	Augusta
Zip	30901
Phone	706 - 821 - 2400
Fax	706 - 821 - 2819
Website	

City of Blythe	
Address	PO Box 60
City	Blythe
Zip	30805
Phone	706 - 592 - 6255
Fax	
Website	

City of Hephzibah	
Address	Hwy 88
City	Hephzibah
Zip	30815
Phone	706 - 592 - 4423
Fax	
Website	

Comcast	
Address	Daniel Village
City	Augusta
Zip	30904
Phone	706 - 733 - 7712
Fax	
Website	

Conventions And Visitors	
Address	Board Street
City	Augusta
Zip	30901
Phone	706 - 823 - 6600
Fax	
Website	

County Extension Services	
Address	602 Green Street
City	Augusta
Zip	30901
Phone	706 - 821 - 2350
Fax	706 - 821 - 2584
Website	

DEFACS	
Address	Fenwick Street
City	Augusta
Zip	30901
Phone	706 - 721 - 2536
Fax	706 - 721 - 7140
Website	

Doctor's Hospital	
Address	Dewy Gray Cir.
City	Augusta
Zip	30904
Phone	706 - 651 - 6119
Fax	706 - 651 - 2210
Website	

Eisenhower Army Medical Center	
Address	Fort Gordon
City	Augusta
Zip	30908
Phone	706 - 787 - 5811
Fax	706 - 787 - 8989
Website	

Fleet Management	
Address	Broad St.
City	Augusta
Zip	30901
Phone	706 - 821 - 2892
Fax	706 - 821 - 2893
Website	

Fort Gordon Fire Department	
Address	Fort Gordon
City	Augusta
Zip	30905
Phone	706 - 791 - 1201
Fax	
Website	

GEMA	
Address	935 Confederate AVE.
City	Atlanta
Zip	30316
Phone	404 - 635 - 7000
Fax	404 - 635 - 7205
Website	

Georgia Baptist Clean-up and Recovery Team	
Address	Thomson
City	Thomson
Zip	00000
Phone	706 - 595 - 6235
Fax	
Website	

Georgia EPD (Augusta)	
Address	Tobacco Rd.
City	Augusta
Zip	30815
Phone	706 - 792 - 7744
Fax	
Website	

Georgia Forestry	
Address	Tobacco Rd.
City	Hephzibah
Zip	30815
Phone	706 - 771 - 4922
Fax	706 - 771 - 2970
Website	

Georgia Power	
Address	North Leg
City	Augusta
Zip	30904
Phone	706 - 667 - 5515
Fax	
Website	

Georgia Regional Medical Center	
Address	Hwy. 56
City	Augusta
Zip	30906
Phone	706 - 790 - 2084
Fax	706 - 790 - 2317
Website	

Georgia State Patrol	
Address	Atlanta
City	Atlanta
Zip	00000
Phone	404 - 656 - 3514
Fax	
Website	

Golden Harvest Food Bank	
Address	3310 Commerce Dr.
City	Augusta
Zip	30909
Phone	706 - 736 - 1199
Fax	706 - 736 - 1375
Website	

Gracewood State Hospital	
Address	Tobacco Rd.
City	Augusta
Zip	30906
Phone	706 - 790 - 2011
Fax	706 - 790 - 2083
Website	

Hephzibah Fire Department	
Address	Hwy 88
City	Hephzibah
Zip	30815
Phone	706 - 592 - 4511
Fax	
Website	

Hephzibah Police Department	
Address	P. O. Box 85 Hwy 88
City	Hephzibah
Zip	30815
Phone	706 - 592 - 4423
Fax	
Website	

Jefferson Electric	
Address	Hwy 88
City	Hephzibah
Zip	30815
Phone	706 - 592 - 4531
Fax	
Website	

K-9 South	
Address	xxxxxxxxxxxxxxxxxxxxxx
City	xxxxxxxxxxxxxxxxxxxxxx
Zip	00000
Phone	912 - 427 - 3533
Fax	
Website	

MCG	
Address	15th Street
City	Augusta
Zip	30901
Phone	706 - 721 - 3924
Fax	706 - 721 - 9270
Website	

Medical College of Georgia	
Address	1405 Gross Lane
City	Augusta
Zip	30901
Phone	706 - 721 - 2663
Fax	706 - 721 - 9844
Website	

National Weather	
Address	2909 Aviation Way
City	Columbia, SC
Zip	29170
Phone	800 - 822 - 8133
Fax	
Website	

Pain College	
Address	1235 15th Street
City	Augsuta
Zip	30901
Phone	706 - 821 - 8200
Fax	
Website	

Purchasing Department of Augusta	
Address	530 Green Street
City	Augusta
Zip	30901
Phone	706 - 821 - 2422
Fax	706 - 312 - 4602
Website	

Radiological Assit Program DOE	
Address	SRS
City	Aiken
Zip	29808
Phone	803 - 952 - 7140
Fax	
Website	

RCCI	
Address	Tobacco Rd.
City	Augusta
Zip	30815
Phone	706 - 771 - 5572
Fax	706 - 798 - 8110
Website	

Richmond Coroner	
Address	401 Walton Way
City	Augusta
Zip	30901
Phone	706 - 821 - 2382
Fax	706 - 821 - 2869
Website	

Richmond County Board of Commissioners	
Address	530 Green Street
City	Augusta
Zip	30901
Phone	706 - 863 - 5781
Fax	706 - 821 - 1838
Website	

Richmond County BOE Security	
Address	15th Street
City	Augusta
Zip	30901
Phone	706 - 823 - 6651
Fax	
Website	

Richmond County Health Department	
Address	Laney Walker Street
City	Augusta
Zip	30901
Phone	706 - 721 - 5900
Fax	706 - 721 - 5903
Website	

Richmond County Marshalls Office	
Address	530 Green St.
City	Augusta
Zip	30901
Phone	706 - 821 - 2880
Fax	706 - 821 - 2557
Website	

Richmond County Sheriff's Department	
Address	401 Walton Way
City	Augusta
Zip	30901
Phone	706 - 821 - 1020
Fax	706 - 821 - 1021
Website	

Rural Metro	
Address	Wheeler Rd.
City	Augusta
Zip	30904
Phone	706 - 724 - 0102
Fax	
Website	

Salvation Army	
Address	1384 Green St.
City	Augusta
Zip	30901
Phone	706 - 826 - 7933
Fax	706 - 822 - 1801
Website	

St. Joseph Hospital	
Address	Wrightsboro Rd.
City	Augusta
Zip	30904
Phone	706 - 481 - 7997
Fax	706 - 481 - 7802
Website	

United Way of the CSRA	
Address	630 Ellis Street
City	Augusta
Zip	30901
Phone	706 - 724 - 5544
Fax	
Website	

University Hospital	
Address	Walton Way
City	Augusta
Zip	30901
Phone	706 - 651 - 3501
Fax	
Website	

VA Medical Center	
Address	15th Street
City	Augusta
Zip	30901
Phone	706 - 731 - 7237
Fax	706 - 731 - 7270
Website	

Water Utilities	
Address	360 Bay Street
City	Augusta
Zip	30901
Phone	706 - 796 - 5010
Fax	
Website	

APPENDIX E
LOCAL GOVERNMENT OFFICIALS CONTACT INFORMATION

Name	Title	Agency	Office
BOB YOUNG	Mayor	AUGUSTA / RICHMOND COUNTY	706 - 821 - 1831
FRED RUSSELL	County Administrator	AUGUSTA / RICHMOND COUNTY	706 - 821 - 2400
HOWARD WILLIS	Emergency Management Director	AUGUSTA / RICHMOND COUNTY	706 - 821 - 1155
STEVE SHERPARD	City/County Attorney	AUGUSTA / RICHMOND COUNTY	706 - 821 - 2400
PHIL WASSON	Communications Director	AUGUSTA / RICHMOND COUNTY	706 - 821 - 1080
GROVER TUTEN	Coroner	AUGUSTA / RICHMOND COUNTY	706 - 821 - 2382
DAVID PERSAUD	Financial Manager	AUGUSTA / RICHMOND COUNTY	706 - 821 - 2480
WILLIE MAYS	Commission Chairperson	AUGUSTA / RICHMOND COUNTY	706 - 821 - 1820
SONNY REESE	Tax Assessor	AUGUSTA / RICHMOND COUNTY	706 - 821 - 2328
RONNIE STRENGTH	Sheriff	AUGUSTA / RICHMOND COUNTY	706 - 821 - 1110
HEYWARD JOHNSON	Other	AUGUSTA / RICHMOND COUNTY	706 - 821 - 1719
JIMMY SMITH	Commissioner	AUGUSTA / RICHMOND COUNTY	706 - 821 - 1820
BETTY BEARD	Commissioner	AUGUSTA / RICHMOND COUNTY	706 - 821 - 1820
BARBARA SIMS	Commissioner	AUGUSTA / RICHMOND COUNTY	706 - 821 - 1820
TAMEKA ALLEN	Assistant County Administrator	Augusta / Richmond County	706 - 821 - 2400
DON GRANTHAM	Commissioner	AUGUSTA / RICHMOND COUNTY	706 - 821 - 1820
ROBERT LEVERETT	Assistant County Administrator	Augusta/ Richmond County	706 - 821 - 2400
BOBBY HANKERSON	Commissioner	AUGUSTA/RICHMOND COUNTY	706 - 821 - 1820
MARION WILLIAMS	Commissioner	AUGUSTA/RICHMOND COUNTY	706 - 821 - 1820
ANDY CHEEKS	Commissioner	AUGUSTA/RICHMOND COUNTY	706 - 821 - 1820
TOMMY BOYLES	Commissioner	AUGUSTA/RICHMOND COUNTY	706 - 821 - 1820
RICHARD COLCLOUGH	Commissioner	AUGUSTA/RICHMOND COUNTY	706 - 821 - 1820
DONALD B. ATKINS	Commission Chairperson	Hephzibah	706 - 592 - 4423

**APPENDIX F
OTHER AGENCY CONTACT INFORMATION**

Name	Agency	Office
AL GILLESPIE	FIRE CHIEF AUGUSTA	706 - 821 - 2900
David Ruth	Aiken Co. EMA	803 - 642 - 1623
Mike Hunt	Aiken Co. Sheriff	803 - 642 - 1770
WILLIE PAULK	AIRPORT FIRE CHIEF	706 - 796 - 4025
RANDY	ANIMAL CONTROL	706 - 790 - 6836
TEASLEY	DIRECTOR	
TOMMY	ATLANTA GAS LIGHT	800 - 427 - 5463
HARWELL		
JEFF DARLEY	AUGUSTA EPD OFFICE	706 - 792 - 7744
ED REINHOLD	AUGUSTA FBI OFFICE	706 - 722 - 3702
SANDY	AUGUSTA/RICHMOND RISK	706 - 821 - 2486
WRIGHT	MANAGEMENT	
John Angil	Barnwell Co. EMA	803 - 541 - 1001
JULIA STEIN	BOARD OF ED SECURITY	706 - 823 - 6651
	CHIEF	
RUSTY	BURKE COUNTY FIRE/EMA	800 - 729 - 0642
SANDERS		
DAYTON	CANAL AUTHORITY	706 - 823 - 0440
SHERROUSE		
KEVIN SHEA	CHAMBER COMMERCE	706 - 821 - 1311
CHEMTREC	CHEMICAL	800 - 424 - 9300
	TRANSPORTATION	
	EMERGENCY CENTER	
Pam Tucker	Columbia Co. EMA	706 - 868 - 3303
BARRY WHITE	CONVENTION AND	706 - 823 - 6600
	VISTORS	
SID MULLIS	COUNTY EXTENSION	706 - 821 - 2350
	SERVICES	
TAMEKA	COUNTY INFORMATION	706 - 821 - 2529
ALLEN	TECNOLOGY	

Richmond

STEVE SMITH	COUNTY MARSHAL	706 - 821 - 2368
ROBERT LEVERETT	COUNTY WARDEN	706 - 771 - 2921
ADELL MOORE	DEFACS	706 - 721 - 2536
Christina Edwards	DOE Radiological assit Program	803 - 952 - 6613
Mike Casey	Edgefield Co. EMA	803 - 725 - 4444
JEFF DARLEY	EPD, AUGUSTA OFFICE	706 - 792 - 7744
RON CROWDEN	FLEET MANAGER	706 - 821 - 2892
GEORGIA DOT	GA DOT	706 - 771 - 4158
GEORGIA HOMELAND SECURITY	GA HOMELAND SECURITY	404 - 635 - 7030
GEMA	GEMA	800 - 879 - 4362
CHUCK RAY	GEMA FIELD COORDINATOR AREA 3	912 - 486 - 7942
DOYTE CHAFFIN	GEORGIA DNR	706 - 737 - 1480
CATHY BLACK	GEORGIA FORESTRY	706 - 771 - 4922
ROBERT MORRIS	HEPHZIBAH FIRE DEPARTMENT	706 - 592 - 4511
BRENDA BYRD-PALAEZ	HUMAN RESOURCES DIRECTOR	706 - 821 - 2300
Lamar Baxley	Jefferson Co. EMA	478 - 625 - 4014
ROB SHERMAN	LICENSE & INSPECTION	706 - 796 - 5050
Bruce Tanner	McDuffie Co. EMA	706 - 595 - 2922
NATIONAL WEATHER SERVICE	NATIONAL WEATHER SERVICE COLUMBIA	803 - 822 - 8133
DON DEVLIN	NORFOLK SOUTHERN RAILROAD	800 - 826 - 4093
GEORGE	PLANNING AND ZONING	706 - 821 - 1796

Richmond

PATTIE	DIRECTOR	
TERESA SMITH	PUBLIC WORKS DIRECTOR	706 - 796 - 5040
DENNIS	PUBLIC WORKS	706 - 790 - 7062
STROUD	MAINTANCE	
BERNIE	RED CROSS	706 - 724 - 8481
FLORIE		
JANE	RICHMOND COUNTY	706 - 721 - 5900
OGLESBY	HEALTH DEPARTMENT	
VINETT KING	RURAL METRO EMS	706 - 821 - 4556
	SERVICES	
MAX HICKS	UTILITIES DIRECTOR	706 - 312 - 4121

APPENDIX G EMERGENCY SHELTERS

Section I: Richmond Official Shelter Information

For official shelter information, go to the Georgia Department of Human Resources (<http://rome.gema.state.ga.us/webgema/shelters.nsf>).

Section II: Richmond Optional Local Shelter Information

A. R. JOHNSON HIGH SCHOOL	
Address	1324 LANEY WALKER BLVD.
City	AUGUSTA
Zip	30901
Phone	706 - 823 - 6933
Contact Name	ALFRED STANLEY
Maximum Capacity	280
Size	
Showers	Y
Bathroom	Y
Kitchen	Y
Handicap Access	Y
Animals Allowed	N
24-Hour Access	N

ACADEMY OF RICHMOND COUNTY	
Address	910 RUSSELL ST.
City	AUGUSTA
Zip	30904
Phone	706 - 737 - 7152
Contact Name	PAUL LOVE
Maximum Capacity	540
Size	
Showers	Y
Bathroom	Y
Kitchen	Y
Handicap Access	Y
Animals Allowed	N
24-Hour Access	N

AUGUSTA EXCHANGE FAIRGROUND	
Address	HALE STREET
City	AUGUSTA
Zip	30901
Phone	706 - 790 - 6836
Contact Name	RANDY TEASLEY
Maximum Capacity	
Size	
Showers	
Bathroom	Y
Kitchen	N
Handicap Access	Y
Animals Allowed	Y
24-Hour Access	

BARTON CHAPEL ROAD ELEM.	
Address	2329 BARTON CHAPEL RD.
City	AUGUSTA
Zip	30906
Phone	706 - 796 - 4955
Contact Name	RONNIE HARDY
Maximum Capacity	385
Size	
Showers	Y
Bathroom	Y
Kitchen	Y
Handicap Access	Y
Animals Allowed	N
24-Hour Access	N

BERNIE WARD COMM. CENTER	
Address	1941 LUMPKIN RD.
City	AUGUSTA
Zip	30906
Phone	706 - 796 - 4082
Contact Name	RAFORD KELLY
Maximum Capacity	400
Size	
Showers	Y
Bathroom	Y
Kitchen	N
Handicap Access	Y
Animals Allowed	N
24-Hour Access	

Blythe Elementary	
Address	290 Church Street
City	Augusta
Zip	30805
Phone	706 - 592 - 4090
Contact Name	Arnold Williams
Maximum Capacity	285
Size	
Showers	Y
Bathroom	Y
Kitchen	Y
Handicap Access	Y
Animals Allowed	N
24-Hour Access	N

Glen Hills High School	
Address	2840 Glenn Hills Drive
City	Augusta
Zip	30906
Phone	706 - 796 - 4924
Contact Name	Charles Lamback
Maximum Capacity	535
Size	
Showers	Y
Bathroom	Y
Kitchen	Y
Handicap Access	Y
Animals Allowed	N
24-Hour Access	N

Goshen Elementary School	
Address	4040 Old Waynesboro Road
City	Augusta
Zip	30906
Phone	706 - 795 - 4646
Contact Name	Harriet Roney
Maximum Capacity	540
Size	
Showers	Y
Bathroom	Y
Kitchen	Y
Handicap Access	Y
Animals Allowed	N
24-Hour Access	N

Hephzibah High School	
Address	Box 310 Brothersville Road
City	Hephzibah`
Zip	30815
Phone	706 - 592 - 4521
Contact Name	Annie B. Mickens
Maximum Capacity	596
Size	
Showers	Y
Bathroom	Y
Kitchen	Y
Handicap Access	Y
Animals Allowed	N
24-Hour Access	N

Jamestown Elementary	
Address	3637 Heirs Blvd.
City	Hephzibah
Zip	30815
Phone	706 - 796 - 4760
Contact Name	Roas S. Ishmal
Maximum Capacity	450
Size	
Showers	Y
Bathroom	Y
Kitchen	Y
Handicap Access	Y
Animals Allowed	N
24-Hour Access	N

Josey High School	
Address	1701 Fifteenth Street
City	Augusta
Zip	30901
Phone	706 - 737 - 7360
Contact Name	Richard Johnson
Maximum Capacity	280
Size	
Showers	Y
Bathroom	Y
Kitchen	Y
Handicap Access	Y
Animals Allowed	N
24-Hour Access	N

May Park	
Address	622 4th Street
City	Augsuta
Zip	30901
Phone	706 - 724 - 0504
Contact Name	Daryl Mayle
Maximum Capacity	400
Size	
Showers	Y
Bathroom	Y
Kitchen	Y
Handicap Access	Y
Animals Allowed	N
24-Hour Access	N

Morgan Road Middle School	
Address	3635 Heirs Blvd.
City	Augusta
Zip	30815
Phone	706 - 796 - 4992
Contact Name	Dr. Vivian Pennamon
Maximum Capacity	450
Size	
Showers	Y
Bathroom	Y
Kitchen	Y
Handicap Access	Y
Animals Allowed	N
24-Hour Access	N

Murphey Middle School	
Address	2610 Milledgeville Road
City	Augusta
Zip	30904
Phone	706 - 737 - 7350
Contact Name	Ms. W,W, Bradley
Maximum Capacity	630
Size	
Showers	Y
Bathroom	Y
Kitchen	Y
Handicap Access	Y
Animals Allowed	N
24-Hour Access	N

Spirit Middle School	
Address	4044 Windsor Spring ROad
City	Augusta
Zip	30815
Phone	706 - 592 - 3987
Contact Name	Virginia Bradshaw
Maximum Capacity	450
Size	
Showers	Y
Bathroom	Y
Kitchen	Y
Handicap Access	Y
Animals Allowed	N
24-Hour Access	N

Warren Road Community Center	
Address	300 Warren Road
City	Augusta
Zip	30907
Phone	706 - 860 - 0986
Contact Name	Beverly Carter
Maximum Capacity	400
Size	
Showers	Y
Bathroom	Y
Kitchen	Y
Handicap Access	Y
Animals Allowed	N
24-Hour Access	N

Westsdie High School	
Address	1002 Sterling Road
City	Augsuta
Zip	30907
Phone	706 - 868 - 4030
Contact Name	Marion Bennett
Maximum Capacity	525
Size	
Showers	Y
Bathroom	Y
Kitchen	Y
Handicap Access	Y
Animals Allowed	N
24-Hour Access	N

**APPENDIX H
HAZARDOUS MATERIALS FACILITIES**

A C INDUSTRIES	
Address	727 LANEY WALKER BLVD EXT
City	AUGUSTA,GA.
Zip	30901
Phone	706 - 399 - 2990
Fax	

Air Liquide America	
Address	1311 New Savannah Road
City	Augusta
Zip	30901
Phone	706 - 724 - 8721
Fax	

AIRGAS CARBONIC	
Address	727 Laney Walker Blvd. Ext.
City	Augusta
Zip	30901
Phone	706 - 399 - 2990
Fax	

ALLTEL Wireless Augusta Switch	
Address	1490 Ellis Street
City	Augusta
Zip	30901
Phone	706 - 724 - 0898
Fax	

AMERICOLD LOGISTICS, LLC Augusta	
Address	533 Laney Walker Blvd.
City	Augusta
Zip	30901
Phone	678 - 640 - 6954
Fax	

APAC - GEORGIA,INC	
Address	1 APAC Industrial Way
City	Augusta
Zip	30903
Phone	404 - 603 - 2672
Fax	

AT&T	
Address	937 Grene Street
City	Augusta
Zip	30901
Phone	770 - 922 - 6035
Fax	

ATLANTA GAS AND LIGHT COMPANY	
Address	1840 Wylde Road
City	Augsuta
Zip	30909
Phone	706 - 481 - 1470
Fax	

AUGUSTA AVIATION	
Address	1775 Highland Avenue
City	Augusta
Zip	30904
Phone	706 - 733 - 8970
Fax	

AUGUSTA BLOCK PLANT	
Address	201 Laney Walker Blvd.
City	Augusta
Zip	30901
Phone	706 - 339 - 7170
Fax	

AUGUSTA CONCRETE PLANT	
Address	201 Laney Walker Blvd.
City	Augusta
Zip	30901
Phone	404 - 293 - 0090
Fax	

AUGUSTA EXPRESS CARWASH	
Address	2841 Washington Rad
City	Augusta
Zip	30909
Phone	706 - 738 - 0753
Fax	

AUGUSTA NEWS PRINT	
Address	2434 Doug Bernard Parkway
City	Augusta
Zip	30906
Phone	706 - 798 - 3440
Fax	

AUGUSTA POP	
Address	1225 Norvell Drive
City	Augusta
Zip	30901
Phone	706 - 889 - 1531
Fax	

AUGUSTA PUBLIC TRANSIT	
Address	1535 Fenwick Street
City	Augusta
Zip	30904
Phone	706 - 821 - 1838
Fax	

AUGUSTA READY MIX	
Address	100 APAC Way
City	Augsuta
Zip	30907
Phone	706 - 533 - 2622
Fax	

AUGUSTA REGIONAL AIRPORT	
Address	1501 Aviation Way
City	Augusta
Zip	30909
Phone	706 - 798 - 3236
Fax	

AUGUSTA RICHMOND UTILITIES 4H Club Plant #2	
Address	1822 4-H Club Road
City	Augusta
Zip	30906
Phone	706 - 564 - 9385
Fax	

AUGUSTA RICHMOND UTILITIES PLANT # 1	
Address	2760 Peach Orchard Road
City	Augusta
Zip	30906
Phone	706 - 240 - 4495
Fax	

AUGUSTA TRANSPORTATION INC	
Address	940 Molly Pond Road
City	Augusta
Zip	30901
Phone	706 - 240 - 0633
Fax	

AUGUSTA WATER TREATMENT FILTER PLANT	
Address	1425 Highland Avenue
City	Augusta
Zip	30909
Phone	706 - 733 - 3831
Fax	

AUGUSTA WOOD PRESERVING	
Address	115 Laney Walker Blvd Ext
City	Augusta
Zip	30901
Phone	706 - 724 - 7634
Fax	

AUGUSTA-RICHMOND UTILITIES SPIRIT CREEK PL# 3	
Address	4446 Old Waynesboro Road
City	Augusta
Zip	30815
Phone	706 - 240 - 4496
Fax	

AVIS RENT A CAR SYSTEM INC Bush Field Airport	
Address	1505 Aviation Way
City	Augusta
Zip	30906
Phone	706 - 503 - 2722
Fax	

AVONDALE MILLS INC SIBLEY PLANT	
Address	1717 Goodrich Street
City	Augusta
Zip	30904
Phone	803 - 663 - 2529
Fax	

AVONDALE MILLS INC SUTHERLAND PLANT	
Address	510 Cottage St.
City	Augusta
Zip	30904
Phone	803 - 663 - 2529
Fax	

BELLSOUTH RICHMOND RO562	
Address	927 Greene Stret
City	Augusta
Zip	30902
Phone	706 - 869 - 0666
Fax	

BELLSOUTH- RICHMOND R3502	
Address	937 Greene Street
City	Augusta
Zip	30902
Phone	706 - 869 - 0666
Fax	

BELLSOUTH-RICHMOND r6526	
Address	2484 hWY 88
City	Hephzibah
Zip	30815
Phone	706 - 869 - 0666
Fax	

BELLSOUTH-RICHMOND R3515	
Address	2115 Kings Way
City	Augusta
Zip	30904
Phone	706 - 869 - 0666
Fax	

BELLSOUTH-RICHMOND R3537	
Address	3107 Peach Orchard Road
City	Augusta
Zip	30906
Phone	706 - 869 - 0666
Fax	

BENNETT GAS CO INC	
Address	Barton Chapel Road and Buck Road
City	Augusta
Zip	30904
Phone	706 - 738 - 7762
Fax	

BENNETT GAS CO INC	
Address	2102 Old Savannah Road
City	Augusta
Zip	30906
Phone	706 - 738 - 7782
Fax	

BENNETT GAS CO INC (Coca Cola)	
Address	1901 North Leg
City	Augusta
Zip	30904
Phone	706 - 738 - 7782
Fax	

BENNETT GAS COMPANY, INC	
Address	Arthern Road
City	Augusta
Zip	30906
Phone	706 - 738 - 7772
Fax	

BOC GASES	
Address	27 Columbia Nitrogen Road
City	Augusta
Zip	30907
Phone	800 - 232 - 4726
Fax	

BOC GASES	
Address	3702 Clanton Road
City	Augusta
Zip	30906
Phone	800 - 232 - 4726
Fax	

BORAL BRICK PLANTS 3,4,5,	
Address	1630 Arthern Road
City	Augusta
Zip	30901
Phone	706 - 823 - 8860
Fax	

BORAL BRICKS AUGUSTA PLANT	
Address	1449 Doug Bernard Parkway
City	Augusta
Zip	30906
Phone	706 - 823 - 8860
Fax	

BUDGET #2001	
Address	1624 Tobacco Road
City	Augusta
Zip	30906
Phone	303 - 986 - 8011
Fax	

CASTLEBERRY'S FOOD COMPANY	
Address	1621 15th Street
City	Augusta
Zip	30901
Phone	706 - 733 - 7765
Fax	

CITY OF HEPHZIBAH WATER WORKS	
Address	2530 Ga Hwy 88
City	Hephzibah
Zip	30815
Phone	706 - 592 - 4423
Fax	

COMCAST CABLE CONNECTIONS	
Address	105 River Shoals Parkway
City	Augusta
Zip	30909
Phone	706 - 739 - 1843
Fax	

CSXT AUGUSTA GA SHOPS	
Address	904 East Boundry Blvd
City	Augusta
Zip	30901
Phone	706 - 828 - 4275
Fax	

DEANS BRIDGE ROAD MSW LANDFILL	
Address	4330 Deans Brodge Road
City	Blythe
Zip	30805
Phone	706 - 592 - 9634
Fax	

DEERFIELD SPECIALITIES PAPERS INC	
Address	4302 Mike Padgett Highway
City	Augusta
Zip	30906
Phone	706 - 798 - 1861
Fax	

DSM CHEMICALS NORTH AMERICA INC	
Address	#1 Columbia Nitrogen Road
City	Augusta
Zip	30901
Phone	706 - 849 - 6371
Fax	

DSM Resins U.S. Inc	
Address	#3 Columbia Nitrogen ROad
City	Augusta
Zip	30901
Phone	706 - 849 - 6439
Fax	

E-Z GO DIVISION OF TREXTON	
Address	1451 marvin Griffin Road
City	Augsuta
Zip	30906
Phone	706 - 798 - 4311
Fax	

EKA CHEMICALS INC, NYACOL PLANT	
Address	2432 Doug Bernard Parkway
City	Augsuta
Zip	30906
Phone	706 - 790 - 9364
Fax	

EKA CHEMICALS INC,GP PLANT	
Address	1616 Marvin Griffin Road
City	Augsuta
Zip	30906
Phone	706 - 727 - 5428
Fax	

FAA / AUGUSTA AIR TRAFFIC CONTROL TOWER	
Address	1502 Hanger Road
City	Augusta
Zip	30906
Phone	877 - 523 - 4622
Fax	

FERRELLGAS	
Address	Perky Road
City	Augusta
Zip	30906
Phone	706 - 792 - 1600
Fax	

FERRELLGAS DBA PROAM	
Address	3447 Peach Orchard Road
City	Augusta
Zip	30906
Phone	706 - 792 - 1600
Fax	

FERRELLGAS-AUGUSTA	
Address	1806 Lumpkin Road
City	Augusta
Zip	30906
Phone	706 - 798 - 1852
Fax	

FLORIDA ROCK AND TANK LINES	
Address	1814 Carmichael Drive
City	Augusta
Zip	30906
Phone	706 - 793 - 6111
Fax	

G & H SERVICES	
Address	1825 Old Savannah Road
City	Augusta
Zip	30906
Phone	706 - 724 - 0385
Fax	

G.D.SEARLE LLC	
Address	1736 Lovers Lane
City	Augusta
Zip	30901
Phone	706 - 303 - 5840
Fax	

GARRETT AVIATION SERVICES	
Address	1550 Hanger Road
City	Augusta
Zip	30906
Phone	706 - 793 - 5600
Fax	

GENERAL CHEMICAL CORP	
Address	1550 Columbia Nitrogen Road
City	Augusta
Zip	30903
Phone	706 - 373 - 0620
Fax	

GEROGIA POWER CO-AUGUSTA NORTH LEG HDQS	
Address	2103
City	North Leg
Zip	30906
Phone	706 - 667 - 5515
Fax	

GRACEWOOD CONCRETE PAINT	
Address	3506 Old Tobacco Road
City	Augusta
Zip	30906
Phone	706 - 836 - 6139
Fax	

HERTZ EQUIPMENT RENTALS	
Address	2017 Rawley Road
City	Augusta
Zip	30906
Phone	706 - 796 - 0823
Fax	

HOLOX-AUGUSTA	
Address	1221 New Savannah Road
City	Augusta
Zip	30903
Phone	706 - 724 - 6708
Fax	

HOWARD SHEPPARD INC	
Address	3980 Goshen Industrial Blvd
City	Augusta
Zip	30906
Phone	706 - 836 - 3021
Fax	

INTERNATIONAL FLAVORS AND FRAGRANCES	
Address	3005 International Blvd
City	Augusta
Zip	30906
Phone	706 - 796 - 2800
Fax	

INTERNATIONAL PAPER -AUGUSTA MILL	
Address	4278 Mike Padgett Highway
City	Augusta
Zip	30906
Phone	706 - 796 - 5305
Fax	

INTERNATONAL PAPER AUGUSTA LUMBER MILL	
Address	4206 Mike Padgett Highway
City	Augusta
Zip	30906
Phone	706 - 793 - 8753
Fax	

J & J MID-SOUTH CORP	
Address	Doug Bernard Parkway and Perkins Road
City	Augusta
Zip	30906
Phone	706 - 798 - 7420
Fax	

JAMES B MESSERLY WPCP OPER MANAG INTER	
Address	1820 Doug Bernard Parkway
City	Augusta
Zip	30906
Phone	706 - 793 - 1691
Fax	

JEFFERSON ENERGY COOPERATIVE	
Address	3106 Hwy 88
City	Hephzibah
Zip	30815
Phone	706 - 547 - 5007
Fax	

KENDALL COMPANY LP	
Address	1430 Marvin Griffin Road
City	Augusta
Zip	30906
Phone	706 - 771 - 2112
Fax	

LEVEL PROPANE GASES INC	
Address	1724 IUMPKIN rOAD
City	aUGUSTA
Zip	30906
Phone	440 - 808 - 9761
Fax	

MACHINE AND WELDING SUPPLY COMPANY	
Address	1245 Gordon Park Road
City	Augusta
Zip	30901
Phone	910 - 892 - 4016
Fax	

MARTINEZ CONCRETE PLANT	
Address	4220 Wheeler ROad
City	Augusta
Zip	30907
Phone	706 - 836 - 6139
Fax	

MEDICAL COLLEGE OF GA HEALTHCARE INC	
Address	1120 15 th St.
City	Augusta
Zip	30912
Phone	706 - 721 - 2663
Fax	

MEDICAL COLLEGE OF GEORGIA	
Address	1405 Goss Lane
City	Augusta
Zip	30912
Phone	706 - 721 - 2663
Fax	

MONTESANTO COMPANY	
Address	1788 Lovers Lane
City	Augusta
Zip	30903
Phone	706 - 303 - 6144
Fax	

MURRAY BISCUIT COMPANY	
Address	1550 Marvin Griffin Road
City	Augusta
Zip	30906
Phone	706 - 796 - 4823
Fax	

NATIONAL CAR RENTAL SYSTEM INC	
Address	1511 Aviation Way
City	Augusta
Zip	30906
Phone	202 - 508 - 9785
Fax	

NELSON BROTHERS, LLC	
Address	23 Columbia Nitrogen ROad
City	Augusta
Zip	30901
Phone	706 - 722 - 6800
Fax	

NEW SAVANNAH BLUFF LOCK AND DAM	
Address	2103 Lock & Dam Road
City	Augusta
Zip	30906
Phone	803 - 533 - 3478
Fax	

NUCO2, INC	
Address	2522 Reynolds Industrial Blvd
City	Augusta
Zip	30901
Phone	561 - 221 - 1754
Fax	

OCCIDENTIAL CHEMICAL CORPORATION	
Address	1620 Marvin Griffing ROad
City	Augusta
Zip	30906
Phone	706 - 798 - 4457
Fax	

OLIN CHLOR ALKALI PRODUCTS	
Address	2402 Doug Bernard Parkway
City	Augusta
Zip	30906
Phone	706 - 560 - 3235
Fax	

PCS NITROGEN FERTILZER	
Address	#21 Columbia Nitrogen Drive
City	Augusta
Zip	30903
Phone	706 - 849 - 6657
Fax	

PENSKE TRUCK LEASING CO,LP	
Address	1806 Carmichael Drive
City	Augusta
Zip	30906
Phone	706 - 798 - 4493
Fax	

PHOENIX OIL COMPANY	
Address	625 Fifth Stret
City	Augusta
Zip	30901
Phone	706 - 737 - 5140
Fax	

PRAXAIR	
Address	Columbia Nitrogen Road
City	Augusta
Zip	30901
Phone	706 - 210 - 9074
Fax	

PRAYON INC	
Address	1610 Marvin Griffin Road
City	Augusta
Zip	30906
Phone	706 - 771 - 3461
Fax	

PROCTOR AND GAMBLE MANUF COMPANY	
Address	3464 Mike Padgett Highway
City	Augusta
Zip	30906
Phone	706 - 796 - 4100
Fax	

QUALA SYSTEMS INC	
Address	1415 Columbia Nitrogen ROad
City	Augusta
Zip	30903
Phone	706 - 394 - 4559
Fax	

QWEST AUGUSTA POP	
Address	1201 6th Street
City	Augusta
Zip	30901
Phone	303 - 672 - 2927
Fax	

RICHMOND BONDED WAREHOUSE CORP	
Address	1550 Wrightsboro Road
City	Augusta
Zip	30903
Phone	800 - 680 - 2953
Fax	

RINKER MATERIALS-AUGUSTA SAND MINES	
Address	1410 Doug Bernard Parkway
City	Augusta
Zip	30901
Phone	706 - 722 - 0625
Fax	

royster-clark,inc 2309	
Address	927 Molly Pond Road
City	Augusta
Zip	30901
Phone	706 - 724 - 7453
Fax	

RUAN LEASING COMPANY	
Address	1621 Marvin Griffin
City	Augusta
Zip	30906
Phone	706 - 793 - 2242
Fax	

RUTGERS ORGANICS CORPORATION	
Address	3750 Clanton Road
City	Augusta
Zip	30906
Phone	814 - 238 - 2424
Fax	

RYDER TRANSPORATION SERVICES	
Address	710 Laney Walker Blvd
City	Augusta
Zip	30901
Phone	706 - 724 - 6501
Fax	

SCHWERMANN TRUCKING COMPANY	
Address	16-01 Marvin Griffin Road
City	Augusta
Zip	30906
Phone	800 - 543 - 9932
Fax	

SOLVAY ADVANCED POLYMERS,LLC	
Address	3702 Clanton Road
City	Augusta
Zip	30906
Phone	706 - 771 - 3332
Fax	

SPIRIT CREEK WPCP	
Address	1101 Bennock Mill Road
City	Augusta
Zip	30906
Phone	706 - 231 - 2520
Fax	

STANDARD TEXTILE OF AUGUSTA	
Address	1701 Goodrich Street
City	Augusta
Zip	30904
Phone	706 - 821 - 3559
Fax	

THE HERTZ CORPORATION	
Address	1640 Tobacco Road
City	Augusta
Zip	30906
Phone	706 - 373 - 5227
Fax	

THERMAL CERMANICS	
Address	2102 Old Savannah Road
City	Augusta
Zip	30906
Phone	706 - 796 - 4404
Fax	

U.P.S. AUGUSTA CENTER	
Address	2921 Mixon COurt
City	Augusta
Zip	30901
Phone	770 - 441 - 6997
Fax	

UNIVAR USA-AUGUSTA	
Address	3230 Perkins Road
City	Augusta
Zip	30906
Phone	770 - 245 - 7700
Fax	

UNIVERSITY HOSPITAL	
Address	1350 Walton Way
City	Augusta
Zip	30901
Phone	706 - 774 - 2295
Fax	

USASC AND FORT GORDON	
Address	Env/Natural Resource Bldg ATZHBldg 14600
City	Augusta
Zip	30905
Phone	706 - 791 - 2511
Fax	

USASC AND FORT GORDON	
Address	ATZH-DIE Bldg 14600
City	Augusta
Zip	30905
Phone	706 - 791 - 6300
Fax	

W.R.GRACE AND COMPANY-CONN GCP	
Address	733 Laney Walker Blvd Ext
City	Augusta
Zip	30903
Phone	706 - 849 - 6756
Fax	

WASTE MANAGEMENT OF AUGUSTA-AIKEN	
Address	208 Prep Phillips Drive
City	Augusta
Zip	30901
Phone	803 - 744 - 3342
Fax	

WORLDCOM-AGSAGA	
Address	1320 Nowell Drive
City	Augusta
Zip	30901
Phone	800 - 444 - 0902
Fax	

XYTEX CORPORATION	
Address	1100 Emmett Street
City	Augusta
Zip	30904
Phone	706 - 733 - 0130
Fax	

YANCEY BROTHERS AUGUSTA	
Address	4165 Mike Padgett Highway
City	Augusta
Zip	30906
Phone	770 - 819 - 5249
Fax	

APPENDIX I PUBLIC INFORMATION PROCEDURES

COMMUNICATIONS

Effective communications are essential to the success of emergency operations. The pre-planning, collecting, processing, and dissemination of information about a potential or actual emergency is addressed through public information. Building good will and public confidence is essential to emergency preparedness. This may be accomplished, in part, through maintaining a current media roster as contained in Appendix J, Media Contact Information and providing the media with appropriate emergency management information.

The EMA will develop methods to provide people with sensory disabilities (e.g., blindness, deafness) and/or non-English speaking with emergency information. This issue should also be considered when developing community awareness materials.

One area of particular concern is educating the public regarding the difference in watches versus warnings. Often, these terms are confusing to the public.

Coordinating and assisting agencies and organizations with ESF responsibilities in the development of uniform policies for new releases and establishing protocols to keep the media informed is extremely important. Evacuation, shelter opening, outreach, donated goods, and public safety are issues where the media may be of assistance.

Defining a time frame to warn the public about a potential or imminent threat of an emergency is another important factor. The media should be cognizant of dissemination time frames for different types of disasters (e.g., hurricanes, tropical storms).

A coordinated arrangement among agencies and organizations with ESF responsibilities regarding the exchange of emergency or disaster information is another consideration. The provision of timely updates including a method to respond to inquiries (e.g., missing relatives, restricted areas of access, and re-entry) must be shared with all responders, as well as the media. Continuing the provision of public safety and other necessary information is necessary throughout the recovery phase. The media may be a valuable partner in this process.

NOTE: The EMA, in coordination with agencies and organizations with ESF responsibilities, should develop policies and protocols for a uniform response to the media.

APPENDIX J **MEDIA CONTACT INFORMATION**

Name	Phone	Fax	Contact Name
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Newspapers

AUGUSTA CHRONICLE	706 - 724 - 0851	706 - 722 - 7403	
AUGUSTA FOCUS	706 - 724 - 7867	706 - 724 - 8432	
AUGUSTA-RICHMOND NEWS TIMES	706 - 868 - 1222	706 - 863 - 9080	
METRO COURIER	706 - 724 - 6556	706 - 722 - 7104	
METROPOLITAN SPIRIT	706 - 738 - 1142	706 - 733 - 6663	

Radio

WAAW 94.7	803 - 641 - 6499	803 - 502 - 1046	
WACG 90.7	706 - 737 - 1661	706 - 737 - 1773	
WAFJ 88.3	706 - 819 - 3125	706 - 819 - 3129	
WBBQ RADIO - 104.3 FM	803 - 279 - 7900	803 - 279 - 0220	
WBBQ RADIO - 1340 AM	803 - 279 - 7900	803 - 279 - 0220	
WCHZ 95.1 FM	706 - 650 - 1122	706 - 650 - 0610	
WEKL 102.3 FM	803 - 279 - 1977	803 - 279 - 1175	
WFAM 1050 AM	706 - 722 - 6077		
WFXA 103.1 FM	803 - 279 - 2330	706 - 279 - 8149	
WGAC 580 AM	706 - 855 - 9494	706 - 396 - 7136	
WKIM 1230 AM	706 - 738 - 1230	706 - 738 - 1665	
WKZK 1600 AM	706 - 738 - 9191	706 - 738 - 9191	
WSLT 98 FM	803 - 279 - 2099	706 - 279 - 3664	
WTHB	803 - 279 - 4240		
WZNY Y105	803 - 396 - 6000	803 - 279 - 0220	

Television

COMCAST	706 - 739 - 1904	706 - 737 - 4440	
Richmond			

WAGT CH 26
WBEK/WBAU CH 67
WFXG FOX 54
WJBF CH. 6
WRDW CH 12

803 - 826 - 0026
706 - 736 - 6700
706 - 650 - 5400
706 - 722 - 0110
803 - 278 - 3111

706 - 724 - 4028
706 - 736 - 0059
706 - 650 - 8411
706 - 724 - 6329
706 - 442 - 4561

APPENDIX K COMMUNICATIONS AND WARNINGS

COMMUNICATIONS

Effective communications are essential to the success of emergency operations. Local law enforcement (e.g., police departments, Sheriff's Office), 911 centers, communication centers, and/or other designated agencies will coordinate emergency communications. These agencies and organizations should have communication capabilities with other jurisdictions. GEMA may be of assistance with radio or telephone warnings and updates to other agencies and organizations.

WARNINGS

Efficient warning procedures are critical to emergency operations. The Sheriff's Office, communication center, and/or other designated agency should have warning capability, in most situations, to city, county, or consolidated governments. Warning messages should be disseminated on a 24-hour basis. Warnings can be received by the Sheriff's Office via radio or commercial telephone.

Warning the public about an emergency or disaster situation includes various means of communications, such as: local radio and television; Emergency Alert System (EAS); weather band radios; sirens mounted on emergency vehicles; and "alert" signals. An "alert" is usually three to five minutes of steady sound. In some situations, either a siren, whistle, or other device may be an indication to "turn on" the radio or television for further information and instructions. Upon activation of a warning system, the local EMA director or authorized personnel may instruct law enforcement, fire services or other designated agency to sound warning systems over vehicle sirens or activate the broadcast system available through radio and television. Communications and warning procedures should be developed by the EMA for the applicable jurisdiction.

APPENDIX L GLOSSARY

Alternate EOC a site located away from the primary EOC where officials exercise direction and coordination in an emergency or disaster.

CHEMTREC "Chemical Transportation Emergency Center," a public service of the Chemical Manufacturers Association located in Washington, D.C. CHEMTREC provides immediate advice for emergency personnel at the scene of an accident or spill.

Command Post a designated location to communicate and exercise direction and coordination over an emergency or disaster.

Continuity of Government measures taken to ensure coordination of essential functions of government in the event of an emergency or disaster.

Critical Facilities schools, libraries, hospitals, public roads, water and sanitation systems, public safety buildings and other essential facilities.

Damage Assessment an appraisal or determination of the number of injuries or deaths, damage to public or private property, status of critical facilities, services, communication networks, public works and utilities, and transportation resulting from a man-made or natural disaster.

Decontamination reduction or removal of chemical, biological or radioactive material from a structure, area, object, or person.

Direction and Coordination determining and understanding responsibilities so as to respond appropriately and expeditiously at a centralized center and/or on-scene location during emergency operations.

Disaster a "large-scale" man-made or natural hazard resulting in severe property damage, injuries and/or death within a community or multi-jurisdictional area that requires local, state, and federal assistance to alleviate damage, loss, hardship, or suffering.

DRC Disaster Recovery Center.

Drill a method or procedure that involves elements of a preparedness plan or the use of specific equipment.

EAS Emergency Alert System, a digital voice/text technology communications system consisting of broadcast stations and interconnecting facilities authorized by the Federal Communications Commission to provide public information before, during, and after disasters.

Emergency A man-made or natural hazard that seriously threatens the loss of life

and damage to property within a community or multi-jurisdictional area and requires local and/or state response to save lives and protect property, public health, and safety.

Emergency Management an organized analysis, planning, direction, and coordination of resources to mitigate, prepare, respond, and assist with recovery from an emergency or disaster.

Emergency Management Agency local government agency, established by local resolution(s), charged with the responsibility for local emergency management mitigation, preparedness, response, and recovery activities within the jurisdiction.

Emergency Management Agency Director an individual with primary responsibility for emergency management mitigation, preparedness, response, and recovery within the jurisdiction.

Emergency Operations Center (EOC) a protected site from which local government officials and designated agencies and/or organization representatives exercise direction and coordination in an emergency or disaster.

Emergency Operations Plan (EOP) a document describing mitigation, preparedness, response, and recovery actions necessary by local government and designated and supporting agencies or organizations in preparation of an anticipated emergency or disaster.

Emergency Support Function (ESF) a functional emergency management responsibility established to facilitate assistance required during mitigation, preparedness, response, and recovery to save lives, protect health and property, and maintain public safety.

Exercise a simulated occurrence of a man-made or natural emergency or disaster involving planning, preparation, operations, practice, and evaluation.

Evacuees persons moving from areas threatened or struck by an emergency or disaster.

Federal Disaster Assistance aid to disaster victims and state and local governments by the Federal Emergency Management Agency and other federal agencies.

GEMA the Georgia Emergency Management Agency. A state agency established by state law, responsible for statewide emergency management mitigation, preparedness, response and recovery activities within the State of Georgia.

Hazard a dangerous situation or occurrence that may result in an emergency or disaster.

Hazardous Materials Incident an occurrence resulting in the uncontrolled release of materials from a transportation accident capable of posing a risk to health, safety, and property.

Mitigation saves valuable resources and prevents suffering and hardship in future disasters by breaking the repetitive cycle of destruction and reconstruction through actions designed to reduce the long-term risk to human life and property from hazards. Mitigation involves three basic approaches: avoidance of spatially-predicted natural hazards, human activity, and the built environment (e.g., limited development in flood-prone areas); spatially-unpredictable hazards that include activities that are not vulnerable to hazards (e.g., establishment of building codes that require building or retrofitting resulting in less likely damage); and hazard-prone areas, such as urban settings, that involve development or activity to shield from a hazard (e.g., flood control structures) and limit activity and use of land.

Incident Command System (ICS) A management tool consisting of procedures for organizing personnel, facilities, equipment and communications at the scene of an emergency.

Incident Commander is responsible for all aspects of the response, including developing incident objectives and managing all incident operations.

Mobile Command Post (MCP) a vehicle having the capability to communicate and exercise direction and coordination over an emergency or disaster.

MOU a written memorandum of understanding between agencies and organizations to share resources and assistance during an emergency or disaster.

Mutual Aid Agreement a formal written agreement among local governments which includes sharing of resources and assistance during an emergency or disaster.

Nuclear Power Plant an electrical generating facility using a nuclear reactor as a power (heat) source.

Operating Condition (OPCON) increasing levels of preparedness from five to one requiring performance of predetermined actions in response to a perceived or real threat.

OSHA Occupational Safety and Health Administration.

Power Outage an interruption or loss of electrical service due to disruption of power generation or transmission caused by accident, sabotage, natural hazards, equipment failure, or fuel shortage.

Public Information dissemination of information in anticipation of an emergency or disaster and timely actions, updates, and instructions regarding an actual occurrence.

Public Information Officer a person responsible for preparing and coordinating the dissemination of emergency public information.

Preparedness maintaining emergency management capabilities in readiness, preventing capabilities from failing, and augmenting the jurisdiction's capability including training, developing, conducting and evaluating exercises, identifying, and correcting deficiencies, and planning to safeguard personnel, equipment, facilities, and resources from effects of a hazard.

Primary Responsibility an agency or organization designated leadership and coordination of a specific emergency support function so as to mitigate, prepare, respond, and assist with recovery of an emergency or disaster.

Recovery long-term activities beyond damage assessment necessary to satisfy immediate life support needs, maintain logistical support, begin restoration of the infrastructure, identify individuals and communities eligible for disaster assistance, and implement post-disaster mitigation.

Response time sensitive actions to save lives and/or protect property, stabilize emergency or disaster situations, and initiate actions to notify emergency management representatives of the crisis, evacuate and/or shelter the population, inform the public about the situation, assess the damage, and request additional assistance, as needed.

SARA Superfund Amendments and Reauthorization Act of 1986.

Shelter a designated facility that provides temporary congregate care for individuals and families who have been forced from their homes by an emergency or disaster.

Shelter Management the internal organization, administration, and operation of a shelter facility by the American Red Cross.

SOC State Operations Center

Staging Area a location pre-selected for emergency management equipment, vehicles, and personnel to begin coordinated operations, deployment of personnel to host jurisdictions and other assistance to affected communities.

SOP Standard Operating Procedures directions, detailing task assignments, and a step-by-step process of responsibilities relating to each Emergency Support Function.

Support Agencies an agency or organization which provides assistance to the primary agency or organization with designated Emergency Support Function responsibility.

Unified Command a structure that brings together all major organizations involved in an incident in order to coordinate an effective response while at the same time carrying out their own jurisdictional responsibilities.

Warning alerting local government, agencies and organizations with emergency support function responsibilities, and the public regarding the threat of extraordinary danger (e.g., tornado warning, hurricane warning, severe storm warning) and that such occurrence has been sighted or observed specifying related effects that may occur due to this hazard.

Watch indications by the National Weather Service that, in a defined area, conditions are possible or favorable for the specific types of severe weather (e.g., flashflood watch, tropical storm watch).

APPENDIX M REFERENCES

Georgia Emergency Management Act of 1981, as amended.

Georgia Emergency Operations Plan, revised June 2003.

Local Resolution for Emergency Management.

The Robert T. Stafford Disaster Relief and Emergency Assistance Act, Public Law 93-288, as amended. (<http://www.fema.gov/library/stafact.shtm>)